

EMPANELMENT OF VENDOR FOR REPAIR/RENOVATION/SHIFTING OF ATM SITES

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SECTION-1

1) Bid Schedule & Address

Sl. No.	Description of Information/Requirement	Information/Requirement
1	Tender reference Number	OGB/RFQ/ITD/001/2025-26
2	Date of Issue of RFQ	01-05-2025
3	Last date of Receipt of Queries if any	06-05-2025
4	Bid Submission mode	Manual Bid submission
5	Pre-Bid Date & Time	07-05-2025
6	Pre-Bid Venue	The pre-bid queries shall reach atm@odishabank.in and itd@odishabank.in at least 24 hours before the date of pre-bid. The mode of pre-bid meeting shall be Virtual mode and details will be shared over email to a bidder on their pre-bid query email.
7	Last Date and Time for submission of bids along with supporting documents.	14-05-2025 on or before 17:00 hours at the Bank's Information Technology Department, Head Office, Bhubaneswar
8	Date, time and venue for opening the techno-commercial bid.	15-05-2025 16:00 hours at the Bank's Information Technology Department, Head Office, Bhubaneswar
9	Name of contact officials for submission of documents as stated above for any enquiries.	Mr.Niranjana Rout-Chief Manager, IT Dept. Mrs.Ansa Priyadarshini-Manager, IT Dept. Mr.Alok Chandra Nayak-Asst. manager, IT Dept.
10	Address for Communication / Submission of Bids	The General Manager, Information Technology Dept., Odisha Grameen Bank, Head Office, AT- Gandamunda, P.O. – Khandagiri, Bhubaneswar – 751030
11	Contact officials for any clarification	Mr.Niranjana Rout-0674-2353045 Mrs.Ansa Priyadarshini-0674-2353023 Mr.Alok Chandra Nayak-0674-2353023
12	Contact e-mail ID	atm@odishabank.in, itd@odishabank.in

SECTION-2

1) Introduction

Odisha Grameen Bank was established since 1st May 2025 with the amalgamation of Odisha Gramya Bank and Utkal Grameen Bank as per Government of India, Department of Financial Services, Ministry of Finance, Notification No. CG-DL-E-07042025-262329 dated 05/04/2025. The share capital of the Bank is contributed in the ratio of 50:15:35 respectively by the Government of India, Government of Odisha and Indian Overseas Bank, the Sponsor Bank.

Odisha Grameen Bank is a scheduled Bank and included in the Second Schedule to the Reserve Bank of India Act, 1934 as per RBI circular No. Government of India, Department of Financial Services, Ministry of Finance, Notification No. CG-DL-E-07042025-262329 published in the extra-ordinary Gazette of India (Part III-Section 4) on 05/04/2025.

2) Purpose of RFQ

This Request for Quotation (RFQ) has been prepared solely for the purpose of empanelment of TIS vendor for ATM sites of Odisha Grameen Bank for empanelment of a Service provider (hereinafter termed as "Vendor") for repair/renovation/shifting of ATM sites.

The bidder shall perform the role of a system integrator and take accountability of end-to-end delivery & installation. Bank at its discretion may choose to avail all or any of the functionalities mentioned in this Tender.

The Service provider is expected to assist the Bank in aligning the business requirements within the timeline, therefore, to improve better customer service.

The Bank wishes to select a competent Service provider who will be able to deliver & install the required service and manage the same during the contract period. At the bank's discretion, vendor will also be required to support Bank apart from the mentioned ATM sites.

The Bank, for this purpose, invites proposal from Bidders who are interested in participating in this RFQ who fulfill the eligibility criteria under Annexure – B. Apart from the above the bidder must also agree to all the terms & conditions mentioned under this RFQ. The detailed scope of work is mentioned in the RFQ. However, Bank reserve the right to modify/ change the scope of work at any phase of this contract.

The selection of bidder will be done as per Clause-7.

The RFQ document is not recommendation, offer or invitation to enter into a contract, agreement or any other arrangement, in respect of the services. The provision of the services is subject to observance of selection process and appropriate documentation being agreed between the Bank and any successful Bidder as identified by the Bank, after completion of the selection process as detailed in this document.

3) Definitions

In the Contract, the following terms shall have the following meanings and shall be interpreted accordingly:

- a) "The Contract/Agreement" means the agreement to be entered into between the Bank and the vendor as recorded in the Contract Form duly signed by the Parties, including all annexure, schedules, exhibits, supplements, appendices, amendments, revisions, notations and modifications thereof for supply and implementation of software and provide / carry out the Service(s) of Vendor, as indicated / spelt out in Scope of Work to be performed in compliance with the service level requirements and standard of performance

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- b) "OGB" or "The Purchaser" means the Odisha Grameen Bank including its successors and assigns.
- c) "Bidder" or "Contractor" or "Vendor" means any person / persons / firm / company, etc., to whom work has been awarded and whose bid has been accepted by the Bank and shall include its authorized representatives and successors.
- d) "The Contract Price" means the price / compensation payable to the Vendor / Bidder under and in accordance with the Contract for the due performance and observance of its contractual obligations under and in accordance with the Contract.
- e) "Service(s)" means all the services as specified in Scope of Work to be performed in compliance with the service level requirements and standard of performance, which the Vendor / Bidder is required to provide and/or procure for the Purchaser / OGB under and in accordance with the Contract.
- f) "Acceptance Certificate" means certificate on successful completion of acceptability test, receipt of deliverables, etc., and after the Bank (which shall not be deemed to be an obligation on the Bank) is satisfied with the working of the System. The date on which such Certificate is signed shall be deemed to be the date of successful Commissioning of the Systems.
- g) "Business Day" means any day that is not a Sunday or a public holiday (as per the official holidays observed by the Bank).
- h) "Confidential Information" means, (i) intellectual property information; (ii) technical or business information or material not covered in (i); (iii) proprietary or internal information related to the current, future and proposed products or services of the Parties including, financial information, process / flow charts, business models, designs, drawings, data information related to products and services, procurement requirements, purchasing, customers, investors, employees, business and contractual relationships, business forecasts, business plans and strategies, information the Parties provide regarding third parties; (iv) information disclosed pursuant to this Contract and (v) all such other information which by its nature or the circumstances of its disclosure is confidential.
- i) "Commissioning" means the successful installation and acceptance of the service, including supply, configuration, and installation, successful testing and connectivity is executed.
- j) "Effective Date" means the date on which this Contract is signed and executed by the Parties hereto. If this Contract is executed in parts, then the date on which the last of such Contracts is executed shall be construed to be the Effective Date.
- k) "Intellectual Property Rights" means any patent, copyright, trademark, trade name, design, trade secret, permit, service marks, brands, propriety information, knowledge, technology, licenses, databases, computer programs, software, know how or other form of intellectual property right, title, benefits or interest whether arising before or after the execution of this Contract and the right to ownership and registration of these rights.
- l) "Parties" means the Purchaser / OGB and the Bidder / Vendor and "Party" means either of the Parties.

4) Keywords Used in the Document

OGB	-	Odisha Grameen Bank
MAF	-	Manufacturer's Authorization Form
OEM	-	Original Equipment Manufacturer

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CVC	-	Central Vigilance commission
EMD	-	Ernest Money Deposit
GST	-	Goods and Services Tax
RFQ	-	Request for Quotation
SLA	-	Service Level Agreement
SOP	-	Standard Operating Procedure
TDS	-	Tax deducted at Source
TIS	-	Total Implementation of Sites

5) Interpretation in this Contract unless a contrary intention is evident:

- a) The clause headings are for convenient reference(s) only and do not form part of this Contract;
- b) Unless otherwise specified a reference to a clause number is a reference to all of its sub-clauses;
- c) Unless otherwise specified a reference to a clause, sub-clause or section is a reference to a clause, sub-clause or section of this Contract including any amendments or modifications to the same from time to time;
- d) A word in the singular includes plural and a word in the plural includes singular;
- e) A word importing a gender includes any other gender;
- f) A reference to a person includes a partnership and a body corporate;
- g) A reference to legislation includes legislation repealing, replacing or amending that legislation;
- h) Where a word or phrase is given a particular meaning it includes the appropriate grammatical forms of that word or phrase which have corresponding meanings;
- i) Reasonability and materiality of "doubt" and "controversy" shall be at the discretion of OGB.
- j) The words not expressly defined herein shall have meanings ascribed to them in the General Clauses Act, 1897, the Information Technology Act, 2000 and the Information Technology (Amendment) Act, 2008.

6) Scope of Work

- a) This Request for Quotation (RFQ) is to invite proposals for empaneling as bank's selected vendor and to enter into a Rate of contract for construction/repair/renovation/shifting of ATM sites within Bank's identified area of operation in ODISHA.
- b) Bank may place order with the empaneled vendor for shifting/repairing/renovation of all ATM sites of Bank as per the price structured.
- c) Successful Bidder will remove the old Assets/Full TIS work/ATM/AC/UPS Battery/CCTV etc. from existing site (in case of shifting) and deploy all assets including ATM grouting, CCTV, AC, UPS battery and all electrical fixtures etc. in new site and buyback the old assets(if any.) as per buyback rate finalized through this RFQ process.
- d) Successful Bidder has to repair the ATM sites according to the requirement. Connection of Electrical wiring, fixture, UPS and batteries, etc. if any also to be done by the bidder.
- e) Bidder should provide unlimited repair activities for the line items where the last repair order has been issued, without any additional cost to Bank for the locations within last 6 month.
- f) Bidder shall co-ordinate with the Branch & complete the repair/renovation/shifting of the ATM sites as mentioned in PO. During supply & installation, Bank's work should not be interrupted.
- g) Successful Bidder shall submit a Completion Report (CR) duly signed by branch officials to RO / HO containing list of activities carried out at ATM sites viz., date of repair at the specified location.
- h) Label indicating the Vendor Company name, Date of Repairing and telephone number of Engineer attended the call should be provided to the Branch without fail, while leaving the ATM sites.
- i) Bidder should maintain sufficient spare parts in their hand to avoid any delay.
- j) Bidder should resolve the issues of ATM sites within 3 days of lodgment of the call. It varies as per the work assigned by Bank. Repairing work of ATM sites is deemed to be completed within 3 days of lodgment of calls.
- k) If, at any time during performance of the Contract, the Bidder should encounter conditions impeding

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timely repairing of the ATM sites, the Bidder shall promptly notify the Bank in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the Bidder's notice, the Bank shall evaluate the situation and may at its discretion extend the Bidder's time for performance against suitable extension of the performance guarantee for delivery.

- l) Failure of the successful bidder to comply with the scope of work as stipulated in RFQ shall constitute sufficient grounds for the annulment of the award of contract. In such an event, the Bank will call for fresh bids and blacklist the bidder for period of one year.
- m) The services mentioned as above are illustrative and not exhaustive. Also, the Bank plans to construct new ATM sites to be delivered through this rate of contract by the successful bidder in terms of Bank's futuristic expansion plan.

7) Bid evaluation methodology

The bid evaluation will be a two-stage process. The stages are:

a) Eligibility Criteria Evaluation:

Bids will be opened and evaluated for awarding the contract. The Bank's evaluation of the bids will take into account the following factors.

Eligibility criteria for the Vendor to qualify this stage is clearly mentioned in **annexure-B** of this document. The vendor would need to submit the supporting documents as part of the eligibility proof in the **technical bid** along with the relevant annexures. Bidder is also required to submit all the Annexures duly signed.

b) Commercial Bid:

Commercial should not be indicated at any place in the Technical Bid. If the commercials are indicated in the technical bid, the entire bid will be summarily rejected. The Commercial will be provided in another sealed envelope.

Commercial bid shall be opened and evaluated only after qualified in the eligibility criteria.

c) Determination of L1 Bidder and Awarding of Contract:

Bank will determine the L1 bidder through the bid submitted by the bidders:

- I. The Bank reserves the right to empanel all the bidders qualified in the eligibility criteria.
- II. The L1 bidder will be determined based on the lowest **UNIT PRICE QUOTED** excluding buyback value as per ANNEXURE – P
- III. Bank reserves the right to negotiate on the L1 price.
- IV. The Bank reserves the right to award the contract in rotation basis at L-1 price (Consolidated L-1 price of item wise) after obtaining acceptance letter from all the empanelled vendors.
- V. The Bank reserves the right to reject the L1 bid if it finds the same as higher than market standard.

8) Integrity Pact

To ensure transparency, equity, and competitiveness and in compliance with the CVC guidelines, this tender shall be covered under the Integrity Pact(IP).The pact essentially envisages an agreement between the prospective bidders/vendors and OGB committing the persons/officials of both the parties, not to exercise any corrupt influence on any aspect of the contract. The format of the agreement is enclosed in bid.

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Signing of the Integrity Pact with OGB would be one of the preliminary qualifications for further evaluation. In other words, entering into this pact would be one of the preliminary qualifications for this tender and the pact shall be effective from the stage of invitation of bids till the complete execution of the contract. Any vendor/bidder not signed the document or refusing to sign shall be disqualified in the bidding process.

Integrity Pact duly signed on stamp paper of Rs.100.00 and physical copy of integrity pact must be delivered at Head-Office, Odisha Grameen Bank on or before last date of bid submission.
Format for Integrity Pact "Annexure-J".

9) Earnest Money Deposit (EMD)

a) Earnest Money Deposit (EMD) and Exemptions

The Bidder is required to deposit **₹2,00,000/- (Rupees Two Lakh only)** in the form of Bank Guarantee issued by a scheduled commercial bank valid for 6 months, with a claim period of 1 months after the expiry of validity of the Bank Guarantee as per the statutory provisions in this regard on behalf of Odisha Grameen Bank payable at Bhubaneswar.

Format for EMD provided in "Annexure-C".

No interest will be paid on the EMD.

The Original Hard copy of the Bank Guarantee must reach at "Information Technology Department, 2nd Floor, Odisha Grameen Bank, Head Office, Gandamunda, Khandagiri, Bhubaneswar – 751030" before last date of submission of bid along with other documents.

b) Return of EMD

The EMDs of successful Bidder/s shall be returned / refunded after furnishing Performance Bank Guarantee as required in this RFP.

EMDs furnished by all unsuccessful Bidders will be returned on the expiration of the bid validity / finalization of successful Bidder, whichever is earlier.

c) Forfeiture of EMD

The EMD made by the bidder will be forfeited if:

- a) Bidder withdraws its bid before opening of the bids.
- b) Bidder withdraws its bid after opening of the bids but before Notification of Award.
- c) Selected Bidder withdraws its bid / Proposal before furnishing Performance Bank Guarantee.
- d) Bidder violates any of the provisions of the RFP up to submission of Performance Bank Guarantee.
- e) Selected Bidder fails to accept the order within five days from the date of receipt of the order.
However, OGB reserves its right to consider at its sole discretion the late acceptance of the order by selected Bidder.

Bidder fails to submit the Performance Bank Guarantee within stipulated period from the date of execution of the contract. In such instance, OGB at its discretion may cancel the order placed on the selected Bidder without giving any notice.

10) Term of the Order

The term of the Notification of Award / Purchase Order / Contract Period shall be for a period of **2 years** from the contract start date as mentioned in Purchase Order. Bank may extend the contract for another **1 years** subject to satisfactory performance of the service provider.

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11) Acceptance Procedure

Within 3 days of receipt of Notification of Award/Purchase Order the successful Bidder shall send the acceptance.

- a) Bidder should prepare and submit agreed Scope of Work (SOW) document within 30 days of award of contract. The SOW should be agreed and signed between Bank and Selected Bidder.
- b) Failure of the successful Bidder to comply with the above requirements shall constitute sufficient grounds for the annulment of the award
- c) Upon the successful Bidder accepting the Purchase Order and signing the contract, and NDA, OGB will promptly notify each unsuccessful Bidder and will discharge all remaining EMDs, if any.

12) Performance Bank Guarantee

The vendor shall, within 14 days of receipt of Purchase Order, submit a Performance Bank Guarantee (PBG) equal to 10% of total value of the Purchase Order (Exclusive of taxes), valid for **2 years**, with a claim period of 60 days from the date of expiry of the validity period of the Bank Guarantee (BG), as per statutory provisions in force. Format for Performance Bank Guarantee provided in "Annexure D".

The PBG made by the bidder will be forfeited if:

- a) Bidder failed to comply the Purchase Order as per schedule and after exertion of all late delivery clauses. Or,
- b) Bidder failed to perform contractual obligation under this contract. Or,
- c) In case of breach of contract by bidder. Or,
- d) Bidder failed to resolve the issues even after cure period of 30 days.

13) Taxes and Duties

All taxes, if any, shall be deducted at source as per then prevailing rates at the time of release of payments.

Prices shall be inclusive of all taxes, duties. The bidder should meet the requirements of Goods & Services Tax (GST) of India.

14) Delivery & Installation:

- Bank shall provide the address and contact details while placing the order. Bank at its discretion may release purchase order in one slot or through multiple slot s centrally. The location of supply and installation will be within Bank's operating districts of Odisha.
- The Successful Bidder will maintain 100% availability to repair/renovation/shifting of ATM sites as per the stipulated timelines mentioned by Bank.
- Delivery & installation should be within 2 weeks form the date of issue of purchase order during shifting of ATM sites. Please note that no extra charges will be paid for those locations where road permit is required. Vendor has to arrange for road permit, E-way bill at his own cost. It will be the sole responsibility of the vendor to submit any form required for release of shipment from the check post.
- The selected bidder should ensure repair of the ATM sites within 1 weeks from the date of issuance of Purchase Order.
- The Installation will be deemed as incomplete if the ATM site is not delivered or is delivered but not ready for public operational. In such an event, the supply and installation will be termed as incomplete and system(s) will not be accepted and the warranty period will not commence.

15) Penalty Clauses:

Penalty for delayed delivery & Installation: Penalties/Liquidated damages for delay in Delivery, Installation in all locations would be as under:

1. Non-compliance of the work order will result in the Bank imposing penalty 0.50% (Plus GST) on delay, per week or part thereof, on the order value location wise.

16) Payment Terms:

General terms:

- a. Payment will be processed only after
 - i. Signing of SLA & NDA
 - ii. Submitting PBG as per terms and conditions
- b. 90% Bill Payment would be payable, on receipt of advice/ confirmation for satisfactory installation report countersigned by the Branch Manager with branch seal affixed on the installation report.
- c. 10% Payment will be made on completion of the period of warranty or on submission of Bank Guarantee of similar value valid till date of expiry of the warranty period with a claim period of an additional 2 months from the date of expiry of the Bank Guarantee.
- d. Invoices submitted must be in GST compliant with billed to Odisha Gramya Bank GSTIN 21AAAJO0221H1ZW.
- e. All payment will be done in INR (₹) currency after deduction of TDS and applicable TDS-GST.

17) Force Majeure

The Vendor shall not be liable for forfeiture of its performance security, liquidated damages or termination for default, if and to the extent that it's delay in performance or other failure to perform its obligations under the contract is the result of an event of Force Majeure. For purposes of this Clause, "Force Majeure" means an event beyond the control of the vendor and not involving the vendor's fault or negligence and not foreseeable. Such events may include, but are not limited to, Acts of God or of public enemy, acts of Government of India in their sovereign capacity, acts of war.

If a Force Majeure situation arises, the vendor shall promptly notify Odisha Grameen Bank in writing of such conditions and the cause thereof within twenty calendar days. Unless otherwise directed by Odisha Grameen Bank in writing, the vendor shall continue to perform its obligations under the Contract as far as it is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

18) Confidentiality

The Bidder shall treat the details of the documents as secret and confidential. The Successful Bidder shall execute separate NDA on the lines of the draft provided in the **Annexure E** hereof.

In the event of disclosure of Confidential Information to a third party in violation of the provisions of this Clause, the defaulting party shall use all reasonable endeavors to assist the supplying party in recovering and preventing such third party from using, selling or otherwise disseminating of such information.

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The Parties obligations under this Section shall extend to the non-publicizing of any dispute arising out of this Agreement.

No media release/public announcement or any other reference to the tender or any program there under shall be made without the written consent of the Bank, by photographic, electronic or other means is strictly prohibited.

The terms of this clause shall continue in full force and effect as perpetual from the date of disclosure of such Confidential Information.

In the event of termination of this Agreement, upon written request of the disclosing Party, the receiving Party shall immediately return the disclosing Party's Confidential Information, or at the disclosing Party's option destroy any remaining Confidential Information and certify that such destruction has taken place.

19) Amendments to the Agreement

Once contract agreement are executed with the vendor, no amendments or modifications of Agreement and no waiver of any of the terms or conditions hereof shall be valid or binding unless made in writing.

Unless it is specifically mentioned in purchase order, in case of any dispute, the requirements stated in the RFP / RFQ/ GeM Bid will be taken as the final requirement.

20) Indemnity

The selected Bidder will be liable for all the deliverables.

The vendor shall indemnify, protect and save OGB and hold OGB harmless from and against all claims, losses, costs, damages, expenses, action suits and other proceedings, (including reasonable attorney fees), relating to or resulting from any act or omission or negligence or misconduct of the bidder and its employees and representatives, breach of the terms and conditions of the agreement or purchase order, false statement by the bidder, employment claims of employees of the bidder, third party claims arising due to infringement of intellectual property rights, death or personal injury attributable to acts or omission of bidder, violation of statutory and regulatory provisions including labour laws, laws related to information technology and intellectual property rights, breach of confidentiality obligations, breach of warranty.

Indemnity would be limited to court or arbitration awarded damages and shall exclude indirect, consequential and incidental damages and compensation. Bidder shall indemnify OGB, provided OGB promptly notifies the Bidder in writing of such claims and the Bidder shall have the right to undertake the sole defense and control of any such claim.

The Vendor's aggregate liability in connection with obligations undertaken under the purchase order, regardless of the form or nature of the action giving rise to such liability (whether in contract, tort, indemnity or otherwise), shall be at actual and limited to the value of the contract/purchase order.

The Vendor's liability in case of claims against OGB resulting from willful and gross misconduct, or gross negligence, fraud of the Bidder, its employees, contractors and subcontractors, from infringement of patents, trademarks, and copyrights or other Intellectual Property Rights or breach of confidentiality obligations shall be unlimited.

In no event shall either party be liable for any indirect, incidental or consequential damages or lost profits or lost revenue, howsoever such liability may arise.

Losses means any claims.

21) Obligations of the Bidder

Standard of Performance: The Bidder shall perform the services and carry out their obligations with all due diligence, efficiency and economy, in accordance with generally accepted professional standards and practices, and shall observe sound management practices, and employ appropriate technology and safe and effective equipment materials and methods. The Bidder shall always act in respect of any matter relating to this RFP or to the services as faithful advisor to OGB and shall at all times support and safeguard OGB's legitimate interests in any dealings with third parties.

Prohibition of Conflicting Activities: The Bidder shall not engage and shall cause their personnel not to engage in any business or professional activities that would come in conflict with the activities assigned to them under the contract.

22) Inspection of Records

All VENDOR records with respect to any matters relating to the scope of delivery of the services provided by the VENDOR covered in the Contract shall be made available to the Bank or its designees at any time during normal business hours, as often as the Bank deems necessary, to audit, examine, and make excerpts or transcripts of all relevant data. Said records are subject to examination. Bank external auditors who will perform any audit on the VENDOR would execute confidentiality agreement with the VENDOR, provided that the auditors would be permitted to submit their findings to the Bank, which would be used by the Bank. The cost of the audit will be borne by the Bank. The scope of such audit would be limited to Service Levels being covered under the Contract, and financial information would be excluded from such inspection, which will be subject to the requirements of statutory and regulatory authorities.

Regulators of Bank such as Reserve Bank of India (RBI) and National Bank for Agriculture and Rural Development (NABARD) will have rights to inspect or Audit any matters relating to the scope of delivery and Scope of Work provided by the VENDOR and financials documents of Bank and VENDOR covered in the Contract.

23) Exit option and contract re-negotiation

- a) OGB reserves its right to cancel the order in the event of happening of one or more of the situations as mentioned in the "Order Cancellation" clause.
- b) OGB reserves its right to cancel the contract in the event of Amalgamation / Merger of Bank with other entity of bank leading to change of service integrator or service provider as per requirement of new entity post amalgamation / Merger. In such case Bank is not liable for any payment for undelivered portion of services due to termination of contract.
- c) Notwithstanding the existence of a dispute, and/or the commencement of arbitration proceedings, the Bidder should continue to provide the facilities to OGB at the site.
- d) Reverse transition mechanism would be activated in the event of cancellation of the RFP/contract or exit by the parties prior to expiry of the RFP/contract. The Bidder should perform a reverse transition mechanism to OGB or its selected vendor. The reverse transition mechanism would facilitate an orderly transfer of services to OGB or to an alternative 3rd party / vendor nominated by OGB. Where OGB elects to transfer the responsibility for service delivery vendor(s), OGB will nominate a service provider who will be responsible for all dealings with the Bidder regarding the delivery of the reverse transition services.
- e) The reverse transition services to be provided by the Bidder shall include the following:
 1. The Bidder shall suitably and adequately train OGB or its designated team or new service provider for fully and effectively changeover of bank's CBS and allied services.

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2. Bidder shall provide adequate documentation thereof.
3. The Bidder shall jointly manage the Links with OGB or designated team for a reasonable period of time

24) Extension of RFP/Contract

The vendor shall be required to consistently execute, in a successful and professional manner, the jobs assigned under this RFP/Contract, to the satisfaction of and as decided by OGB up to a contract period reckoned from the date of commencement of the services and may be extended for further period on satisfactory performance by bidder. However even in case, the vendor is not interested to extend the Contract for a further period, vendor shall be essentially required to execute the work at least for next 6 months period on the same rates and terms & conditions of the RFP/Contract.

OGB at its sole discretion may extend the contract for subsequent years from the date of completion of initial contract period with mutually agreed terms between the service provider(s) and bank.

25) Order Cancellation

OGB reserves its right to cancel the order in the event of one or more of the following situations, that are not occasioned due to reasons solely and directly attributable to OGB alone;

- i. Delay in delivery and services beyond the specified period as set out in the Purchase Order before acceptance of the product; or,
- ii. Serious discrepancy in the quality of service expected.
- iii. If a Bidder makes any statement or encloses any form which turns out to be false, incorrect and/or misleading or information submitted by the bidder turns out to be incorrect and/or bidder conceals or suppresses material information.

In case of order cancellation, any payments made by OGB to the Bidder for the particular service would necessarily have to be returned to OGB with interest @ 10% per annum from the date of each such payment. Further the Bidder would also be required to compensate OGB for any direct loss incurred by OGB due to the cancellation of the Purchase Order and any additional expenditure to be incurred by OGB to appoint any other Bidder.

In addition to the cancellation of purchase order, Odisha Grameen Bank reserves the right to appropriate the damages from the earnest money deposit (EMD) given by the bidder or foreclose the Bank Guarantee given towards EMD and/or foreclose the bank guarantee given by the supplier against the advance payment/submitted at the time of bid.

26) Termination of Contract

For Amalgamation / Merger of bank: On amalgamation or merger of Bank, if the vendor is not feasible or continue the services under scope with the new entity formed due to amalgamation or merger of Bank, than with written notice of 3 months to Vendor, Bank may terminate the contract in whole or in part.

The notice of termination may specify that the termination is for convenience the extent to which Vendor's performance under the contract is terminated and the date upon which such termination become effective. *OGB will release any payment applicable till date of termination for services taken, but will not release any payment request raised by vendor for termination for amalgamation or merger of bank as per instruction of GOI.*

For Insolvency: OGB at any time may terminate the contract by giving written notice to Vendor, if Vendor becomes bankrupt or insolvent. In this event, termination will be without compensation to Bidder, provided that such termination will not prejudice or affect any right of action or remedy that has accrued or will accrue thereafter to OGB.

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For Non-Performance: OGB reserves its right to terminate the contract in the event of Vendor's repeated failures (more than 3 occasions in a calendar year in maintaining the service level as defined in the Contract).

Notice: In the event of termination, OGB will issue notice to Vendor for a period of 90 days over e-mail / registered mail.

27) Effect of Termination

- a) The Vendor agrees that it shall not be relieved of its obligations under the reverse transition mechanism notwithstanding the termination of the assignment.
- b) Same terms (including payment terms) which were applicable during the term of the contract should be applicable for reverse transition services.
- c) The Vendor agrees that after completion of the Term or upon earlier termination of the assignment the Bidder shall, if required by OGB, continue to provide facility to OGB at no less favorable terms than those contained in this RFP. In case OGB wants to continue with the Vendor's facility after the completion of this RFP/contract then the Vendor shall offer the same terms to OGB.
- d) OGB shall make such pro rata payment for services rendered by the Bidder and accepted by OGB at the sole discretion of OGB in the event of termination, provided that the Bidder is in compliance with its obligations till such date. However, no payment for "costs incurred, or irrevocably committed to, up to the effective date of such termination" will be admissible. There shall be no termination compensation payable to the Vendor.
- e) OGB may make payments of undisputed amounts to the Vendor for services rendered till the effective date of termination. Termination shall be without prejudice to any other rights or remedies a party may be entitled to hereunder or at law and shall not affect any accrued rights or liabilities or either party nor the coming into force or continuation in force of any provision hereof which is expressly intended to come into force or continue in force on or after such termination.
- f) Upon cancellation of contract/completion of period of service, the Vendor should peacefully handover the legal possession of all the assets provided and obtain discharge from OGB. OGB also reserves the right to assign or allot or award the contract to any third party upon cancellation of the availed services.

28) Merger and Amalgamation

In the event of any merger or amalgamation:

- The vendor shall not assign to any one, in whole or in part, its obligations to perform under the RFP/contract, except with the Bank's written consent.
- If the Bank undergoes a merger, amalgamation, take-over, consolidation, reconstruction, change of ownership etc., this Contract shall be considered to be assigned to the new entity and such an act shall not affect the rights of the Bank and the Vendor under this RFP.
- Bank at its sole discretion may terminate the contract with written notice of 3 months in advance in the event of Merger or Amalgamation of Bank of any such order to this effect issued by Govt. of India.

29) Corrupt and Fraudulent Practices

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- 1 As per Central Vigilance Commission (CVC) directives, it is required that Bidders/ Suppliers / Contractors observe the highest standard of ethics during the procurement and execution of such contracts in pursuance of this policy:
 - a) "Corrupt Practice" means the offering, giving, receiving or soliciting of anything of values to influence the action of an official in the procurement process or in contract execution
AND
 - b) "Fraudulent Practice" means a misrepresentation of facts in order to influence a procurement process or the execution of contract to the detriment of the Bank and includes collusive practice among bidders / vendors (prior to or after bid submission) designed to establish bid prices at artificial non- competitive levels and to deprive the Bank of the benefits of free and open competition.
- 2 The Bank reserves the right to reject a proposal for award if it determines that the Bidder / Vendor recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question.
- 3 The Bank reserves the right to declare a firm ineligible, either indefinitely or for a stated period of time, to be awarded a contract if at any time, it determines that the firm has engaged in corrupt or fraudulent practices in competing for or in executing the contract.
- 4 The decision of Bank in determining the above aspects will be final and binding on the all the Bidders / Vendors. No Bidder shall contact through any means of communication the Bank or any of its employees on any matter relating to its Bid, from the time of Bid opening to the time the contract is awarded. If the Bidder wishes to bring additional information to the notice of the Bank, it may do so in writing.
- 5 Any effort/attempt by a Bidder to influence the Bank in its decision on bid evaluation, bid comparison or contract award may result in rejection of the Bidder's bid and/or blacklisting the Bidder. The Bidder agrees not to hire, solicit or accept solicitation either directly or through a third party from any of the employees of the Bank directly involved in this contract during the period of contract and one year thereafter, except as the parties may agree on the case to case basis.
- 6 The selected Bidder shall ensure compliance of CVC guidelines issued or to be issued from time to time for selection of vendor for the scope of work covered in this RFP.

30) Resolution of Disputes

OGB and bidder / vendor shall make every effort to resolve amicably by direct informal negotiation, any disagreement or dispute or differences arising between them under or in connection with the RFP/Contract. If, however, the parties are not able to resolve them,

1. Such disputes or difference shall be settled in accordance with the Arbitration and Conciliation Act, 1996. Where the value of the RFP/Contract is above Rs.1.00 Crore, the arbitral tribunal shall consist of 3 arbitrators, one each to be appointed by OGB and the Bidder / Vendor. The third Arbitrator shall be chosen by mutual discussion between OGB and the Bidder / Vendor. Where the value of the RFP/contract is Rs.1.00 Crore and below, the disputes or differences arising shall be referred to the Sole Arbitrator. The Sole Arbitrator should be appointed by mutual consent between OGB and Bidder / Vendor.
2. Arbitration proceedings shall be held at Bhubaneswar, and the language of the arbitration proceedings and that of all documents and communications between the parties shall be English;
3. The decision of the majority of arbitrators shall be final and binding upon both parties. The cost and expenses of Arbitration proceedings will be paid as determined by the arbitral tribunal. However, the expenses incurred by each party in connection with the preparation, presentation, etc., of its

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proceedings as also the fees and expenses paid to the arbitrator appointed by such party or on its behalf shall be borne by each party itself; and

Any appeal will be subject to the exclusive jurisdiction of courts at Bhubaneswar.

31) Compliance with Applicable Laws of India

The Bidder / Vendor confirms to OGB that it complies with all Central , State, Municipal laws and local laws and rules and regulations and shall undertake to observe, adhere to, abide by, comply with and notify OGB about compliance with all laws in force including Information Technology Act 2000, or as are or as made applicable in future, pertaining to or applicable to them, their business, their employees or their obligations towards them and for all purposes of this RFP/Contract, and shall indemnify, keep indemnified, hold harmless, defend and protect OGB and its officers/staff/personnel/representatives/agents from any failure or omission on its part to do so and against all claims or demands of liability and all consequences that may occur or arise for any default or failure on its part to conform or comply with the above and all other statutory obligations arising there from.

The Bidder / Vendor shall promptly and timely obtain all such consents, permissions, approvals, licenses, etc., as may be necessary or required for any of the purposes of this RFP or for the conduct of their own business under any applicable Law, Government Regulation/Guidelines and shall keep the same valid and in force during the term of this RFP, and in the event of any failure or omission to do so, shall indemnify, keep indemnified, hold harmless, defend, protect and fully compensate OGB and its employees/officers/staff/personnel/ representatives/agents from and against all claims or demands of liability and all consequences that may occur or arise for any default or failure on its part to conform or comply with the above and all other statutory obligations arising there from and OGB will give notice of any such claim or demand of liability within reasonable time to the Bidder / Vendor

32) Legal Compliances:

The Bidder / Vendor confirms to OGB that its personnel/ employees/staff are covered under the provision of various Acts enacted for the protection and benefits of workmen /employees /staff or otherwise such as Employees State Insurance Act and Employees Provident Fund Miscellaneous Provision Act etc. and such other Acts like Profession Tax Act etc. as applicable and that Bidder / Vendor is duly registered under the provisions of the said Acts and is complying with the provisions of the Acts.

The Bidder / Vendor shall allow OGB as well as regulatory authorities such as Reserve Bank of India and National Bank for Agriculture and Rural Development to verify books in so far as they relate to compliance with the provisions of these Acts and shall provide on demand by OGB & regulatory authorities such documentary proof as may be necessary to confirm compliance in this regard. OGB shall not be responsible in any event to the employees of Bidder / Vendor for any of their outstanding claims or liability in that regard. OGB shall not be responsible for any claim or demand made by such personnel for their dues outstanding against Bidder / Vendor.

Both Bidder and OEM must comply to the Office Memorandum issued by Department of Expenditure under Ministry of Finance with F.No. 6/18/2019-PPD dated 23rd July 2020. Bidder and OEM(s) registered under Rule 144(xi) of the General Financial Rules (GFRs) should share the registration document upon demand by Technical Committee of Bank.

33) Intellectual Property Rights:

All rights, title and interest of OGB in and to the trade names, trademark, service marks, logos, products, copy rights and other intellectual property rights shall remain the exclusive property of OGB and Bidder / Vendor shall not be entitled to use the same without the express prior written consent of OGB. Nothing in contract

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including any discoveries, improvements or inventions made upon with/by the use of the Bidder / Vendor or its respectively employed resources pursuant to contract shall either vest or shall be construed so that to vest any proprietary rights to the Bidder / Vendor. Notwithstanding, anything contained in Contract, this clause shall survive indefinitely, even after termination of this Purchase Order.

All copyrights and other intellectual property rights existing prior to the "Effective Date" will belong to the party that owned such rights immediately prior to the "Effective Date". All modifications and enhancements to, and derivative works from, pre-existing intellectual property rights will belong to the party that owned such pre-existing intellectual property rights

Neither party will gain by virtue of this Contract any rights of ownership of copyrights, patents, trade secrets, trademarks or any other intellectual property rights owned by the other.

34) Applicable Law and Jurisdiction

The Agreement shall be governed by and interpreted in accordance with the Indian Law. The jurisdiction and venue of any action with respect to the subject-matter of this Agreement shall be the Courts of Bhubaneswar in India and each of the parties hereto submits itself to the exclusive jurisdiction and venue of such courts for the purpose of any such action.

35) No Damage of OGB Property

Bidder / Vendor shall ensure that there is no loss or damage to the property of OGB while executing the RFP/Contract. In case, it is found that there is any such loss/damage due to direct negligence/non-performance of duty by any personnel, the amount of loss/damage so fixed by OGB shall be recovered from Bidder / Vendor.

36) Governing Language

All correspondences and other documents pertaining to this Agreement shall be in English only.

37) Addresses for Notices

Following shall be address of OGB for notice purpose:

The General Manager,
Information Technology Department,
Head Office, Odisha Grameen Bank,
Gandamunda, Khandagiri,
Bhubaneswar,
Odisha – 751030

38) Eligibility criteria of the Bidder

Only those Bidders who fulfil the following criteria mentioned in Annexure- B are eligible to respond to the RFQ. Offers received from the bidders who do not fulfil the minimum eligibility criteria and mandatory clauses mentioned in Annexure - B are liable to be rejected.

Bank at its sole discretion may ask bidder(s) to submit additional document against eligibility criteria and Commercial bids will be opened after selection of the technical bid evaluation of Eligibility Criteria. On bidder failing to produce additional documents may be liable to be rejected. The requirement of document will be asked preferably through email.

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Annexure – A (Covering Letter for EMD)

To
The General Manager,
Information Technology Dept,
Odisha Grameen Bank, Head Office,
AT- Gandamunda, P.O. - Khandagiri
Bhubaneswar – 751030.

Subject: RFQ # OGB/RFQ/ITD/ 001/2025-26 dated 01-05-2025 REQUEST FOR PROPOSAL (RFQ) FOR
EMPANELMENT OF VENDOR FOR REPAIR/RENOVATION/SHIFTING OF ATM SITES OF ODISHA GRAMEEN BANK.

We have enclosed an EMD in the form of a Bank Guarantee No. _____ issued by the branch of the
_____ Bank, for the sum of Rs. _____ (Rupees _____). This EMD is as required by
of the Instructions to Bidders of the above referred RFQ.

Thanking you,
Yours faithfully,
(Signature of the Bidder)
Printed Name:
Designation:
Seal:
Date:
Business Address:

Note: The letter should be attached along with Bank Guarantee and should be uploaded and sent to Head
Office along with Bank Guarantee.

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Annexure – B (Eligibility Criteria Compliance)

The General Manager
 Odisha Grameen Bank
 IT Department,
 Gandamunda , Khandagiri
 Bhubaneswar – 751030

SUB: RFQ # OGB/RFQ/ITD/ 001/2025-26 dated 01-05-2025 REQUEST FOR PROPOSAL (RFQ)
 EMPANELMENT OF VENDOR FOR FOR REPAIR/RENOVATION/SHIFTING OF ATM SITES OF ODISHA
 GRAMEEN BANK

We have carefully gone through the contents of the above referred RFQ and furnish the following information relating to Eligibility Criteria as stipulated in the RFQ.

SI No:	ELIGIBILITY CRITERIA	Documentary proof Submitted (YES /NO)
1	The bidder is registered as a company in India as per Companies Act, 1956/2013 or should be a proprietorship firm and should have been in operation for a period of at least 3 years as on date of RFQ.As applicable, the Certificate of Incorporation issued by the Registrar of Companies along with copies of Memorandum and Articles of Association are to be submitted along with technical bid. (Documentary proof should be attached).	
2	Bidder should have registered net profit (after tax)/Positive net worth in the last three financial years, ending on 31st March of the following previous financial years. (Net worth of bidder should be positive as per last audited financial statement)	
3	The Bidder should be premium partner / authorized reseller of the AC and all the Hardware required for the ATM/CRM site within the scope of this RFQ, within India. The Bidder must be in position to provide support / maintenance / up gradation during the period of contract with the Bank. Bidder, be it OEM or premium partner / authorized reseller, to submit a letter of authorization / Manufacturer Authorization Form (MAF) as per format provided in Annexure L of this RFQ.	
4	The bidder should have implemented and maintained at least 50 Nos. of ATM/CRM sites/ Bank branch premises of any PSU Bank in Odisha, in the last 3 financial years other than Odisha Grameen Bank. Satisfactory Certificate from the client from each Bank as per format provided in Annexure K/Agreement copy & PO Copy (masking of the price in the PO copy) along with documentary proof should be submitted along with the technical bid. Each Purchase Order/Work order should be produced as evidence.	
5	The bidder must have presence with direct service centers or exclusive franchisee service centers or authorized service centers in Odisha. These locations should be staffed with support personnel with experience in service support of required hardware / peripherals / equipment in ATM/CRM site proposed to be procured under this bid. Bidder to provide a list of service center/franchises with full details with address and contact of service engineers as in Annexure M of the RFQ along with the technical bid. (Documentary proof should be attached). Undertaking letter is to be submitted for providing the service within the Service level mentioned in the RFQ.	

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SI No:	ELIGIBILITY CRITERIA	Documentary proof Submitted (YES /NO)
6	The bidder should submit a certificate issued by their company secretary or equivalent authorized signatory, certifying that all the components/parts/assembly/ in the ATM/CRM site such as ACs, and any other equipment were original/new Components/parts/ assembly/ software, and that no refurbished/ duplicate/second hand components/parts/ assembly/software were being used or would be used. Bidder to submit the certificate as per format provided in Annexure - N of the RFP along with the technical bid. (Documentary proof should be attached)	
7	The bidder should submit a letter of undertaking stating to agree to abide by all the terms and conditions stipulated by the Bank in the RFQ including all annexures, addendum and corrigendum for repair/renovation/shifting of 100 ATM sites located across the command area of bank based on the requirements, specifications, terms and conditions laid down in this Request for Proposal (RFQ). Bidder to submit the letter as per format provided in Annexure G & Annexure H of the RFQ along with the technical bid. (Documentary proof should be attached).	
8	The bidder should not have been blacklisted in any Central Government / PSU / Banking / Insurance company in India as on date of the RFP. Bidder to submit the Self Declaration certificate as per format provided in Annexure F of the RFP along with the technical bid. (Documentary proof should be attached).	
9	The bidder should have its own Registered Office / Branch Office located within Jurisdictional area of Odisha. (Office address details along with documentary proof to be submitted by bidder in letter head)	
10	The bidder should provide the Pre-Contract Integrity Pact using Rs 100 Non Judicial stamp paper or legal paper as per Annexure- J.	

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Annexure - C EMD

(Bank Guarantee)

[Bank's Name, and Address of Issuing Branch or Office]

Odisha Grameen Bank: _____ Date: _

BID GUARANTEE No.: _____

We have been informed that _____ (hereinafter called "the Bidder") has submitted to you its bid dated (hereinafter called "the Bid") for the execution of _____ under RFP No. _____

Furthermore, we understand that, according to your conditions, bids must be supported by a bank guarantee.

At the request of the Bidder, we _____ hereby irrevocably undertake to pay you without any demur or protest, any sum or sums not exceeding in total an amount of Rs. _____ /-(Rupees _____ only) upon receipt by us of your first demand in writing accompanied by a written statement stating that the Bidder is in breach of its obligation(s) under the bid conditions, because the Bidder:

(a) Has withdrawn its Bid during the period of bid validity specified by the Bidder in the Form of Bid; or

(b) having been notified of the acceptance of its Bid by OGB during the period of bid validity, (i) fails or refuses to execute the Contract Form; or (ii) fails or refuses to furnish the performance security, if required, in accordance with the Instructions to Bidders.

This guarantee will expire:

(a) If the Bidder is the successful bidder, upon our receipt of copies of the contract signed by the Bidder and the performance security issued to you upon the instruction of the Bidder; or

(b) if the Bidder is not the successful bidder, upon the earlier of (i) our receipt of a copy of your notification to the Bidder of the name of the successful bidder; or (ii) twelve months after the expiration of the Bidder's Bid. Consequently, any demand for payment under this guarantee must be received by us at the Office on or before that date.

[Signature]

Date (date should be one year from the date of expiry of this Bank Guarantee).

All claims under this Bank Guarantee will be payable at _____

----- (Bank & Its Address).

{Signature of the Authorized representatives of the Bank}

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Annexure – D Performance Bank Guarantee

(BANK GUARANTEE)

Date

Beneficiary: ODISHA GRAMEEN BANK
Odisha Grameen Bank, Head Office,
AT- Gandamunda, P.O. - Khandagiri
Bhubaneswar – 751030.

Performance Bank Guarantee No:

We have been informed that----- (hereinafter called "the Supplier") has received the purchase Order no. "-----" dated ----- issued by Odisha Grameen Bank (OGB), for -----
----- (hereinafter called "the Purchase Order").

Furthermore, we understand that, according to the conditions of the Purchase order, a Performance Bank Guarantee is required to be submitted by the Supplier to OGB.

At the request of the Supplier, We ----- (name of the Bank, the details of its incorporation) having its registered office at ----- and, for the purposes of this Guarantee and place where claims are payable, acting through its --- branch presently situated at --
----- (hereinafter referred to as "Bank" which term shall mean and include, unless repugnant to the context or meaning thereof, its successors and permitted assigns), hereby irrevocably undertake to pay you without any demur or objection any sum(s) not exceeding in total an amount of ₹----- (in figures) (Rupees-----
----- (in words) only) upon receipt by us of your first demand in writing declaring the Supplier to be in default under the purchase order, without caveat or argument, or your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

Please note that you may, if you so require, independently seek confirmation with - (Bank Name & Issuing branch address) -----, that this Bank Guarantee has been duly and validly issued.

Notwithstanding anything contained in the foregoing:

The liability of ----- (Bank), under this Bank Guarantee is restricted to a maximum total amount of ₹-----
- (Amount in figures and words).

This bank guarantee is valid up to-----.

The liability of (Bank), under this Bank Guarantee is finally discharged if no claim is made on behalf of OGB within twelve months from the date of the expiry of the validity period of this Bank Guarantee.

Our liability pursuant to this Bank Guarantee is conditional upon the receipt of a valid and duly executed written claim or demand, by ----- (Bank)----- (Address), delivered by hand, courier or registered post, or by fax prior to close of banking business hours on ----- (date should be one year from the date of expiry of guarantee) failing which all rights under this Bank Guarantee shall be forfeited and ----- (Bank), shall stand absolutely and unequivocally discharged of all of its obligations

Hereunder.

This Bank Guarantee shall be governed by and construed in accordance with the laws of India and

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competent courts in the city of Bhubaneswar shall have exclusive jurisdiction.

Kindly return the original of this Bank Guarantee to----- (Bank & It's Address), upon

- a) its discharge by payment of claims aggregating to Rs----- (Amount in figures & words);
- b) Fulfillment of the purpose for which this Bank Guarantee was issued;
- c) Or, Claim Expiry

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Annexure – E Non-Disclosure Agreement

This Agreement is made and entered on this ----- day of-----, 201 ("Effective Date") between **Odisha Grameen Bank**, a body corporate constituted under Regional Rural Bank Act- 1976, having its Administrative Office at **Gandamunda, Khandagiri, Bhubaneswar – 751030**, hereinafter called the (Hereinafter referred to as "**OGB**", which expression shall mean and include unless repugnant to the context, its successors and permitted assigns) ;

AND

_____, a company registered in _____ and having its registered office at _____ (Hereinafter referred to as "_____", which expression shall mean and include unless repugnant to the context, its successors and permitted assigns).

The term "Disclosing Party" refers to the party disclosing the confidential information to the other party of this Agreement and the term "Receiving Party" means the party to this Agreement which is receiving the confidential information from the Disclosing Party.

OGB and _____ shall hereinafter be jointly referred to as the "Parties" and individually as a "Party".

NOW THEREFORE

In consideration of the mutual protection of information herein by the parties hereto and such additional promises and understandings as are hereinafter set forth, the parties agree as follows:

Article 1: Purpose

The purpose of this Agreement is to maintain in confidence the various Confidential Information, which is provided between OGB and _____ to perform the considerations (hereinafter called "Purpose") set forth in below:

EMPANELMENT OF VENDOR FOR REPAIR/RENOVATION/SHIFTING OF ATM SITES OF ODISHA GRAMEEN
BANK vide PO:

Article 2: DEFINITION

For purposes of this Agreement, "Confidential Information" means the terms and conditions, and with respect to either party, any and all information in written, representational, electronic, verbal or other form relating directly or indirectly to the Purpose (including, but not limited to, information identified as being proprietary and/or confidential or pertaining to, pricing, marketing plans or strategy, volumes, services rendered, customers and suppliers lists, financial or technical or service matters or data, employee/agent/consultant/officer/director related personal or sensitive data and any information which might reasonably be presumed to be proprietary or confidential in nature) excluding any such information which (i) is known to the public (through no act or omission of the Receiving Party in violation of this Agreement); (ii) is lawfully acquired by the Receiving Party from an independent source having no obligation to maintain the confidentiality of such information; (iii) was known to the Receiving Party prior to its disclosure under this Agreement; (iv) was or is independently developed by the Receiving Party without breach of this Agreement; or (v) is required to be disclosed by governmental or judicial order, in which case Receiving Party shall give the Disclosing Party prompt written notice, where possible, and use reasonable efforts to ensure that such disclosure is accorded confidential treatment and also to enable the Disclosing Party to seek a protective order or other appropriate remedy at Disclosing Party's sole costs. Confidential Information disclosed orally shall only be considered Confidential Information if: (i) identified as confidential, proprietary or the like at the time of disclosure, and (ii) confirmed in writing within Seven (7) days of disclosure.

Article 3: NO LICENSES

This Agreement does not obligate either party to disclose any particular proprietary information; to purchase, sell, license, transfer, or otherwise dispose of any technology, services, or products; or to enter

into any other form of business, contract or arrangement. Furthermore, nothing contained hereunder shall be construed as creating, conveying, transferring, granting or conferring by one party on the other party any rights, license or authority in or to the Confidential Information disclosed under this Agreement.

Article 4: DISCLOSURE

1. Receiving Party agrees and undertakes that it shall not, without first obtaining the written consent of the Disclosing Party, disclose or make available to any person, reproduce or transmit in any manner, or use (directly or indirectly) for its own benefit or the benefit of others, any Confidential Information save and except both parties may disclose any Confidential Information to their Affiliates, directors, officers, employees or advisors of their own or of Affiliates on a "need to know" basis to enable them to evaluate such Confidential Information in connection with the negotiation of the possible business relationship; provided that such persons have been informed of, and agree to be bound by obligations which are at least as strict as the recipient's obligations hereunder. For the purpose of this Agreement, Affiliates shall mean, with respect to any party, any other person directly or indirectly Controlling, Controlled by, or under direct or indirect common Control with, such party. "Control", "Controlled" or "Controlling" shall mean, with respect to any person, any circumstance in which such person is controlled by another person by virtue of the latter person controlling the composition of the Board of Directors or owning the largest or controlling percentage of the voting securities of such person or by way of contractual relationship or otherwise.
2. The Receiving Party shall use the same degree of care and protection to protect the Confidential Information received by it from the Disclosing Party as it uses to protect its own Confidential Information of a like nature, and in no event such degree of care and protection shall be of less than a reasonable degree of care.
3. The Disclosing Party shall not be in any way responsible for any decisions or commitments made by Receiving Party in relying on the Disclosing Party's Confidential Information.

Article 5: RETURN OR DESTRUCTION OF CONFIDENTIAL INFORMATION

The parties agree that upon termination of this Agreement or at any time during its currency, at the request of the Disclosing Party, the Receiving Party shall promptly deliver to the Disclosing Party the Confidential Information and copies thereof in its possession or under its direct or indirect control, and shall destroy all memoranda, notes and other writings prepared by the Receiving Party or its Affiliates or directors, officers, employees or advisors based on the Confidential Information and promptly certify such destruction.

Article 6: INDEPENDENT DEVELOPMENT AND RESIDUALS

Both parties acknowledge that the Confidential Information coming to the knowledge of the other may relate to and/or have implications regarding the future strategies, plans, business activities, methods, processes and or information of the parties, which afford them certain competitive and strategic advantage. Accordingly, nothing in this Agreement will prohibit the Receiving Party from developing or having developed for it products, concepts, systems or techniques that are similar to or compete with the products, concepts, systems or techniques contemplated by or embodied in the Confidential Information provided that the Receiving Party does not violate any of its obligations under this Agreement in connection with such development.

Article 7: INJUNCTIVE RELIEF

The parties hereto acknowledge and agree that in the event of a breach or threatened breach by the other of the provisions of this Agreement, the party not in breach will have no adequate remedy in money or damages and accordingly the party not in breach shall be entitled to injunctive relief against such breach or threatened breach by the party in breach.

Article 8: NON-WAIVER

No failure or delay by either party in exercising or enforcing any right, remedy or power hereunder shall operate as a waiver thereof, nor shall any single or partial exercise or enforcement of any right, remedy or power preclude any further exercise or enforcement thereof or the exercise of enforcement of any other right, remedy or power.

Article 9: DISPUTE RESOLUTION

If any dispute arises between the parties hereto during the subsistence or thereafter, in connection with or arising out of this Agreement, the dispute shall be referred to arbitration under the Indian Arbitration and Conciliation Act, 1996 by a sole arbitrator mutually agreed upon. In the absence of consensus about the single arbitrator, the dispute may be referred to joint arbitrators, one to be nominated by each party and the said arbitrators shall nominate a presiding arbitrator, before commencing the arbitration proceedings. Arbitration shall be held in Bhubaneswar, India. The proceedings of arbitration shall be in the English language. The arbitrator's award shall be final and binding on the parties.

Article 10: GOVERNING LAW AND JURISDICTION

This Agreement shall be governed exclusively by the laws of India and jurisdiction shall be vested exclusively in the courts at Bhubaneswar in India.

Article 11: NON-ASSIGNMENT

This Agreement shall not be amended, modified, assigned or transferred by either party without the prior written consent of the other party.

Article 12: TERM

This Agreement shall remain valid from the effective date until the termination of this Agreement. The obligations of each Party hereunder will continue and be binding irrespective of whether the termination of this Agreement for a period of three (3) years after the termination of this Agreement.

Article 13: INTELLECTUAL PROPERTY RIGHTS

Neither Party will use or permit the use of the other Party's names, logos, trademarks or other identifying data, or infringe Patent, Copyrights or otherwise discuss or make reference to such other Party in any notices to third Parties, any promotional or marketing material or in any press release or other public announcement or advertisement, however characterized, without such other Party's prior written consent.

Article 14: GENERAL

1. Nothing in this Agreement is intended to confer any rights/remedies under or by reason of this Agreement on any third party.
2. This Agreement and the confidentiality obligations of the Parties under this Agreement supersedes all prior discussions and writings with respect to the Confidential Information and constitutes the entire Agreement between the parties with respect to the subject matter hereof. If any term or provision of this Agreement is determined to be illegal, unenforceable, or invalid in whole or in part for any reason, such illegal, unenforceable, or invalid provisions or part(s) thereof shall be stricken from this Agreement.
3. Any breach of any provision of this Agreement by a party hereto shall not affect the other party's non-disclosure and non-use obligations under this Agreement.

IN WITNESS WHEREOF, the parties hereto have duly executed this Agreement by their duly authorized representatives as of the Effective Date written above.

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ODISHA GRAMEEN BANK
 (A government of India undertaking)

ODISHA GRAMEEN BANK	TYPE COMPANY NAME
By:	By:
Name:	Name:
Designation:	Designation:
WITNESS 1:	WITNESS 1:
WITNESS 2:	WITNESS 2:

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Annexure – F (Self Declaration – BLACKLISTING)

To,
The General Manager
Information Technology Department
Odisha Grameen Bank
Head Office, Gandamunda
Bhubaneswar- 751030

Dear Sir,

We hereby certify that; we have not been blacklisted in any Central Government / PSU/ Banking / Insurance company in India as on date of the bid for a similar project or any other project.

Yours faithfully,

Authorized Signatory

Name and Designation

Office Seal

Place:

Date:

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Annexure – G (Letter of Undertaking)

To,
The General Manager
Information Technology Department
Odisha Grameen Bank
Head Office, Gandamunda
Bhubaneswar- 751030

Dear Sir,

I have carefully gone through the Terms & Conditions contained in the RFP document for selection of vendor for RFQ # OGB/RFQ/ITD/ 001/2025-26 dated 01-05-2025 REQUEST FOR PROPOSAL (RFQ) FOR EMPANELMENT OF VENDOR FOR REPAIR/RENOVATION/SHIFTING OF ATM SITES OF ODISHA GRAMEEN BANK. I declare that all the provisions of this RFP/Tender Document are acceptable to my company. I further certify that I am an authorized signatory of my company and am, therefore, competent to make this declaration

Dated atthis.....day of.....2024.

Yours faithfully,

Authorized Signatory

Name and Designation

Office Seal

Place:

Date:

Enclosed: Power of attorney/Letter of authorization

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ODISHA GRAMEEN BANK
(A government of India undertaking)

Annexure – H (Declaration for Acceptance of Scope of Work)

To,
The General Manager
Information Technology Department
Odisha Grameen Bank
Head Office, Gandamunda
Bhubaneswar- 751030

Dear Sir,

I have carefully gone through the Scope of Work contained in the RFP document for selection of vendor for RFQ # OGB/RFQ/ITD/ 001/2025-26 dated 01-05-2025 REQUEST FOR PROPOSAL (RFQ) FOR EMPANELMENT OF VENDOR FOR REPAIR/RENOVATION/SHIFTING OF ATM SITES OF ODISHA GRAMEEN BANK. I declare that all the provisions of this RFP / Tender Document are acceptable to my company. I further certify that I am an authorized signatory of my company and am, therefore, competent to make this declaration.

Dated atthis.....day of.....2024.

Yours faithfully,

Authorized Signatory

Name and Designation

Office Seal

Place:

Date:

Enclosed: Power of attorney/Letter of authorization

Annexure I - Format Power of Attorney

(On Stamp paper of ₹ 100/-)

Know all men by the present, we _____ (name of the company and address of the registered office) do hereby appoint and authorize _____ (full name and residential address) who is presently employed with us holding the position of _____ as our attorney, to do in our name and on our behalf, deed and things necessary in connection with or incidental to our proposal for RFQ# OGB/RFQ/ITD/ 001/2025-26 dated 01-05-2025 REQUEST FOR PROPOSAL (RFQ) FOR EMPANELMENT OF VENDOR FOR REPAIR/RENOVATION/SHIFTING OF ATM SITES OF ODISHA GRAMEEN BANK in response to the RFP by OGB, including signing and submission of all the documents and providing information/responses to OGB in all the matter in connection with our bid. We hereby agree to ratify all deeds and things lawfully done by our said attorney pursuant to this Power of Attorney and that all deeds and things done by our aforesaid attorney shall always be deemed to have been done by us.

Photo of
Attorney

Signature of Attorney

Dated this _____ day of _____ 2025.

For _____.

Accepted

(Signature)
(Name Designation)
Date:
Business Address:

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(On Stamp Paper of ₹ 100.00)
Annexure J - Integrity Pact

Preamble:

This Agreement (hereinafter called the Integrity Pact) is made on this the _____ day of _____ (month) 20____, between,
on one hand, **Odisha Grameen Bank** acting through Shri _____,
_____, (designation of the officer) of Odisha Grameen Bank, a Regional Rural Bank and an enterprise of the Government of India constituted under the Regional Rural Banks Act 1976 (21 of 1976) hereinafter called the "BUYER", which expression shall mean and include, unless the context otherwise requires, his successors and permitted assigns) of the First Part

And

M/s _____, a Company incorporated under the Companies Act, or a Partnership Firm registered under the Indian Partnership Act, 1932 or the Limited Liability Partnership Act, 2008 represented by Shri. _____, Chief Executive Officer/ all the Partners including the Managing Partner (hereinafter called the "BIDDER/Seller" which expression shall mean and include, unless the context otherwise requires, his successors and permitted assigns) of the Second Part.

WHEREAS the BUYER proposes to procure _____ (Name of the Stores/Equipment / Item / Services) and the BIDDER/Seller is desirous of offering / has offered the stores/Equipment / Item / Services and WHEREAS the BIDDER is a private company/public company / Government undertaking / partnership / LLP / registered export agency and is the original manufacturer / Integrator / authorized / Government sponsored export entity of the stores / equipment / item or Service Provider in respect of services constituted in accordance with the relevant law in the matter and the buyer is a Regional Rural Bank and a Government Undertaking as such.

WHEREAS the BUYER has floated a tender / RFP (Tender / RFQ No.: _____) hereinafter referred to as "Tender / LTE / RFP" and intends to award, under laid down organizational procedures, contract/s purchase order / work order for (name of contract/order) or items covered under the tender hereinafter referred to as the "Contract".

AND WHEREAS the BUYER values full compliance with all relevant laws of the land, rules, bye- laws, regulations, economic use of resources and of fairness/transparency in its relation with its Bidder(s) and Contractor(s).

AND WHEREAS, in order to achieve these goals, the BUYER has appointed Independent External Monitors (IEM), to monitor the tender process and the execution of the Contract for compliance with the Principles as laid down in this Agreement.

AND WHEREAS to meet the purpose aforesaid both the parties have agreed to enter into this Integrity Pact or "Pact", the terms and conditions of which shall also be read as Integral part and parcel of the Tender documents and Contract between the parties.

NOW, THEREFORE in, consideration of mutual covenants contained in this Pact, to avoid all forms of corruption by following a system that is fair, transparent and free from any influence/prejudiced dealings, the parties hereby agree as follows and this Pact witnesses as under:

The contract is to be entered into with a view to:-

Enabling the BUYER to procure the desired said stores/equipment/item/Services at a competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement and

Enabling BIDDERS to abstain from bribing or indulging in any corrupt practice in order to secure the contract by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and the BUYER will commit to prevent corruption, in any and all forms, by its officials by following transparent procedures.

The parties hereby agree hereto to enter into this Integrity Pact and agree as follows:

Article 1: Commitments of the BUYER:

1.1 The BUYER undertakes that no official/ employee of the BUYER, connected directly or indirectly with the contract, will demand, take a promise for or accept, directly or through intermediaries, any bribe, consideration, gift, reward, favour or any material or immaterial benefit or any other advantage from the BIDDER, either for themselves or for any person, organization or third party whether or not related to the contract in exchange for an advantage in the bidding process, bid evaluation, contracting or implementation process related to the contract.

1.2 The BUYER will, during the pre-contract stage, treat all BIDDERS alike, and will provide to all BIDDERS the same information and will not provide any such information to any particular BIDDER which could afford an undue and unfair advantage to that particular BIDDER in comparison to other BIDDERS. The BUYER will ensure to provide level playing field to all BIDDERS alike.

1.3 All the officials of the BUYER will report to the appropriate Government office any attempted breach (es) or breaches per se of the above commitments as well as any substantial suspicion of such a breach.

1.4. In case any such preceding misconduct on the part of such official(s) is reported by the BIDDER to the BUYER with full and verifiable facts and the same is prima facie found to be correct by the BUYER, necessary disciplinary proceedings, or any other action as deemed fit, including criminal proceedings may be initiated by the BUYER and such a person shall be debarred from further dealings related to the contract process. In such a case while an enquiry is being conducted by the BUYER, the proceedings under the contract would not be stalled.

Article 2: Commitments of the BIDDER:

2. The BIDDER commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of its bid or during any pre-contract or post-contract stage in order to secure the contract or in furtherance to secure it and in particular commit itself to the following:-

2.1 The BIDDER will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement of any kind to any official(s)/employee(s)/persons related to such Official(s) / employees of the BUYER, connected directly or indirectly with the bidding process, or to any person, organization or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.

2.2 The BIDDER further undertakes that it has not given, offered or promised to give, directly or indirectly any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement of any kind to any official of the BUYER or otherwise in procuring the Contract or forbearing 'to do or having done any act in relation to the obtaining or execution of the contract or any other contract with the Bank for showing or forbearing to show favor or disfavor to any person in relation to the contract or any other contract with the Bank.

2.3 The BIDDER shall disclose the name and address of agents and representatives and Indian BIDDERS shall disclose their foreign principals or associates.

2.4 The BIDDER shall disclose the payments to be made by them- to agents/brokers or any other intermediary, in connection with this bid/contract.

2.5 The BIDDER further confirms and declares to the BUYER that the BIDDER is the original manufacturer / integrator / authorized / government sponsored export entity of the stores/equipment/item/Services and has not engaged any individual or firm or company whether Indian or foreign to intercede, facilitate or in any way to recommend to the BUYER or any of its functionaries, whether officially or unofficially to award the contract to the BIDDER, nor has any amount been paid, promised or intended to be paid to any such individual, firm or company in respect of any such intercession, facilitation or recommendation.

2.6 The BIDDER, either while presenting the bid or during pre-contract negotiations or before signing the contract, shall disclose any payments he has made, is committed to or intends to make to officials of the BUYER or their family members, agents, brokers, or any other intermediaries in connection with the contract and the details of services agreed upon for such payments.

2.7 The BIDDER will not collude with other parties interested in the contract to impair the transparency, fairness and progress of the bidding process, bid evaluation, contracting and implementation of the contract.

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2.8 The BIDDER will not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.

2.9 The BIDDER shall not use improperly, for purposes of competition or personal gain, or pass on to others, any information provided by the BUYER as part of the business relationship, regarding plans, technical proposals and business details, including information contained in any electronic data carrier. The BIDDER also undertakes to exercise due and adequate care to avoid unauthorized disclosure of such information.

2.10 The BIDDER commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.

2.11 The BIDDER undertakes not to instigate directly or indirectly any third person to commit any of the actions mentioned above.

2.12 If the BIDDER or any employee of the BIDDER or any person acting on behalf of the- BIDDER, either directly or indirectly, is a relative of any of the officers of the BUYER, or alternatively, if any relative of an officer of the BUYER has financial interest/stake in the BIDDER's firm, the same shall be disclosed by the BIDDER at the time of filing of tender. The term 'relative' for this purpose would be as defined and prescribed under Section 6 of the Companies Act 1956 and as defined and prescribed under Section 2(77) of the Companies Act 2013 and the relevant Rules made there under.

2.13 The BIDDER shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employee of the BUYER.

Article 3: Disqualification from tender process and exclusion from future contracts:

If the Bidder(s)/Contractor(s), before award or during execution has committed a transgression through a violation of Article 2 above or in any other form such as to put his reliability or credibility in question, the BUYER is entitled to disqualify the Bidder(s)/Contractor(s) from the tender process & exclude him from future business dealings as per the existing provisions of GFR, 2017, PC ACT 1988, etc. or take action as per the procedure mentioned in the "Guidelines on Banning of business dealings" and any other Financial Rules/Guidelines applicable to the BUYER. Copy of the "Guidelines on Banning of business dealings" is annexed and **marked as Annexure-"B"**.

Article 4: Compensation for Damages:

4.1 If the BUYER has disqualified the Bidder(s) from the tender process prior to the award according to Article 3, the BUYER is entitled to demand and recover the damages equivalent to Earnest Money Deposit/Bid Security.

4.2 If the BUYER has terminated the contract according to Article 3, or if the BUYER is entitled to be terminate the contract according to Article 3, the BUYER shall be entitled to demand and recover from the Contractor liquidated damages of the Contract value or the amount equivalent to Performance Bank Guarantee.

Article 5 - Equal Treatment of all Bidders/Contractors/Subcontractors:

5.1 Bidder(s) /Contractor(s) undertake(s) to demand from all subcontractors a signed commitment in conformity with this Integrity Pact, and to submit it to the BUYER before contract signing.

5.2 The Principal Contractor shall take the responsibility of the adoption of IP by the sub-contractors. It is to be ensured that all sub-contractors also sign the IP.

5.3 In case of a Joint Venture, all the partners of the Joint Venture should sign the Integrity pact.

5.4 The BUYER will enter into Pacts on identical terms as this one with all Bidders and Contractors.

5.5 The BUYER will disqualify those Bidders from the Tender process, who do not submit, the duly signed Pact, between the BUYER and the bidder, along with the Tender or violate its provisions at any stage of the Tender process.

Article 6: Previous Transgression:

6.1 The BIDDER declares that no previous transgression occurred in the last three years immediately before signing of this Integrity Pact, with any other Company/ PSU/ Nationalized Bank/Regional Rural Bank in any country in respect of any corrupt practices envisaged hereunder or with any Nationalized Bank/Regional rural Bank/ Public Sector Enterprise in India or any "Government Department in India that could justify BIDDER's

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exclusion from the tender process.

6.2 The BIDDER agrees that if it makes incorrect statement on this subject, BIDDER is liable to be disqualified from the tender process or the contract, if already awarded, is liable to be terminated for such reason.

6.3 The imposition and duration of the exclusion of the BIDDER will be determined by the BUYER based on the severity of transgression.

6.4 The Bidder/Contractor acknowledges and undertakes to respect and uphold the BUYER's absolute right to resort to and impose such exclusion.

6.5 Apart from the above, the BUYER may take action for banning of business dealings/holiday listing of the Bidder/Contractor as deemed fit by the BUYER.

6.6 If the Bidder/Contractor can prove that he has resorted/recouped the damage caused by him and has implemented a suitable corruption prevention system, the BUYER may, at its own discretion, as per laid down organizational procedures, revoke the exclusion prematurely.

Article 7: Criminal charges against violation by Bidder(s) / Contractor(s) / Sub contractor(s):

If the BUYER acquires knowledge of conduct of a Bidder/Contractor, or of an employee or a representative or an associate of a Bidder/Contractor which constitutes corruption within the meaning of Prevention of Corruption Act, or if the BUYER has substantive suspicion in this regard, the BUYER will inform the same to the Chief Vigilance Officer.

Article 8: Earnest Money (Security Deposit):

8.1 While submitting commercial bid, the BIDDER shall deposit an amount of Rs..... (to be specified in NIT/LTE/RFP) as Earnest Money/security deposit with the BUYER through any of the following instruments:

- (i) Bank Draft or a Pay Order in favour of
- (ii) A confirmed guarantee by an Indian Nationalized Bank, promising payment of the guaranteed sum to the BUYER on demand within three working days without any demur whatsoever and without seeking any reason whatsoever. The demand for payment by the BUYER shall be treated as conclusive proof for payment.
- (iii) Any other mode or through any other instrument [to be specified in the NIT/LTE/RFP].

8.2 The Earnest Money/Security Deposit shall be valid up to the complete conclusion of the contractual obligations for the complete satisfaction of both the BIDDER and the BUYER or up to the warranty period, whichever is later.

8.3 In case of the successful BIDDER, a clause would also be incorporated in the Article pertaining to Performance Bond in the Purchase Contract that the provisions of Sanctions for Violation shall be applicable for forfeiture of Performance Bond in case of a decision by the BUYER to forfeit the same without assigning any reason for imposing sanction for violation of this Pact.

8.4 No interest shall be payable by the BUYER to the- BIDDER on Earnest Money/Security Deposit for the period of its currency.

Article 9: Sanction for Violations:

9.1 Any breach of the aforesaid provisions by the BIDDER or anyone employed by it or acting on its behalf [whether with or without the knowledge of the BIDDER] shall entitle the BUYER to take all or anyone of the following actions, wherever required:-

- i. To immediately call off the pre-contract negotiations/ proceedings with such Bidder without assigning any reason or giving any compensation to the BIDDER. However, the proceedings with the other BIDDER[s] would continue.
- ii. The Earnest Money Deposit [in pre-contract stage] and/or Security Deposit/Performance Bond [after the contract is signed] shall stand forfeited either fully or partially, as decided by the BUYER and the BUYER shall not be required to assign any reason there for.
- iii. To immediately cancel the contract, if already signed, without giving any compensation to the BIDDER.
- iv. To encash the advance bank guarantee and performance guarantee/ bond/ warranty bond, if furnished by the BIDDER, in order to recover the payments, already made by the BUYER along with interest.
- v. To cancel all or any other Contracts with the- BIDDER, the BIDDER shall be liable to pay compensation for

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any loss or damage to the BUYER resulting from such cancellation/rescission and the BUYER shall be entitled to deduct the amount so payable from the money[s] due to the BIDDER.

vi. To debar the- BIDDER from participating in future bidding processes of- the Bank for a minimum period of five years, which may be further extended at the discretion of the BUYER.

vii. To recover all sums paid in violation of this Pact by BIDDER[s] to any middleman or agent or broker with a view to securing the contract.

viii. In cases where irrevocable Letters of Credit have been received in respect of any- contract signed by the BUYER with the BIDDER, the same shall not be opened.

9.2 The BUYER will be entitled to take all or any of the actions mentioned at paragraph 9.1 [i] to [viii] of this Pact also on the Commission by the BIDDER or any one employed by it or acting on its behalf [whether with or without knowledge of the BIDDER], of an offence as defined in Chapter IX of Indian Penal Code, 1860 or Prevention of Corruption Act, 1988 as amended from time to time or any other statute enacted for prevention of corruption.

9.3 The decision of the BUYER to the effect that a breach of the Provisions of this Pact has been committed by the

BIDDER shall be final and conclusive on the BIDDER. However, the BIDDER can approach the Independent Monitor[s] appointed for the purposes of this Pact.

Article 10: Independent External Monitors:

10.1 The BUYER has appointed Independent External Monitors [hereinafter referred to as monitors] for this Pact in consultation with the Central Vigilance Commission (CVC) Government of India.

10.2 The task of the Monitors shall be to review independently and objectively, whether and to what extent the parties comply with the obligation under this Pact.

10.3 The Monitors shall not be subject to instructions by the representatives of the parties and perform their functions neutrally and independently.

10.4 Both the parties accept that the Monitors have the right to access all the document relating to the project/procurement, including minutes of meetings. The same is applicable to Subcontractors of the Bidder. The Monitor is under contractual obligation to treat the information and documents of the Bidder(s)/Contractor(s) /Subcontractor(s) with confidentiality.

10.5 As soon as the Monitor notices, or has reason to believe, a violation of this Pact, he will so inform the Authority designated by the BUYER and request the Management to discontinue or take corrective action, or to take other relevant action. The Monitor can in this regard submit non - binding recommendations.

10.6 The BIDDER accepts that the Monitor has the right to access without restriction to all Project documentation of the BUYER including that provided by the BIDDER. The BIDDER will also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to its project documentation. The same is applicable to Subcontractors also which the BIDDER shall note.

10.7 The BUYER will provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the parties. The parties will offer to the Monitor the option to participate in such meetings.

Note: However, the documents /records/information having National Security implications and those documents which have been classified as Secret/Top Secret are not to be disclosed.

10.8 For ensuring the desired transparency and objectivity in dealing with the complaints arising out of any tendering process or during execution of contract, the matter should be examined by the Monitor, who would look into the records, conduct an investigation, and submit their joint recommendations to the Management. Beyond this, the Monitor has no right to demand from the parties that they act in a specific manner, refrain from action or tolerate action. The advice of the Monitor is restricted to resolving issues raised by a bidder regarding any aspect of the tender which allegedly restricts competition or bias towards some bidders.

10.9 The Monitor is expected to submit a written report to the designated Authority of BUYER within 30 days from the date of reference or intimation to him by the BUYER/BIDDER and, should the occasion arise, submit proposals for correcting problematic situations.

10.10 The Monitor would examine all complaints received by them and give their recommendations/views to

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the Chairman, Odisha Grameen Bank at the earliest. They may also send their report directly to the CVO in case of suspicion of serious irregularities requiring legal/administrative action. Only in case of very serious issue having a specific, verifiable vigilance angle, the matter should be reported directly to the Chief Vigilance Commission.

10.11 The word 'Monitor' would include both singular and plural.

10.12 In the event of any dispute between the management and the contractor relating to those contracts where Integrity Pact is applicable, in case, both the parties are agreeable, they may try to settle dispute through mediation of the Monitor in a time bound manner. If required, the organizations may adopt any mediation rules for this purpose. In case, the dispute remains unresolved even after mediation by the Monitor, the organization may take further action as per the terms & conditions of the contract. However, not more than five meetings shall be held for a particular dispute resolution. The fees/expenses on dispute resolution shall be equally shared by both the parties.

Article 11: Facilitation of Investigation:

In case of any allegation of violation of any provisions of this Pact or payment of commission, the BUYER or its agencies shall be entitled to examine all the documents including the Books of Accounts of the BIDDER and the BIDDER shall provide necessary information and documents in English and shall extend all possible help for the purpose of such examination.

Article 12: Law and Place of Jurisdiction:

This Pact is subject to Indian Laws. The place of performance and jurisdiction is as notified by the BUYER.

Article 13: Other Legal Actions:

The actions stipulated in this Integrity Pact are without prejudice to any other legal action that may follow in accordance with the provisions of the extant laws in force relating to any civil or criminal proceedings.

Article 14: Validity:

14.1 Integrity Pact, in respect of a particular contract, shall be operative from the date IP is signed by both the BUYER and the BIDDER/Seller, till the completion of contract, including warranty period, whichever is later. After award of work, the Monitor shall look into any issue relating to execution of contract, if specifically raised before them. However, the Monitor may suggest systemic improvements to the management of the organization concerned, if considered necessary, to bring about transparency, equity and fairness in the system of procurement.

In case BIDDER is unsuccessful, this Integrity Pact shall expire after six months from the date of the signing of the contract.

14.2 Should one or several provisions of this Pact turn out to be invalid, the remainder of this Pact shall remain valid. In such case, the parties will strive to come to an agreement to their original intentions.

Article 15: Code of Conduct:

Bidders are also advised to- have a Code of Conduct clearly rejecting the use of bribes and other unethical behavior and a compliance program for the implementation of the code of conduct throughout the company.

Article 16: Examination of Books of Accounts

In case of any allegation of, violation of any provisions of this Integrity Pact or Payment of commission, the Buyer or its agencies shall be entitled to examine the Books of Accounts of the Bidder and the Bidder shall provide necessary information of the relevant financial documents in English and shall extend all possible help for the purpose of such examination.

Article 17: Legal and Prior Rights

All rights and remedies of the parties hereto shall be in addition to all the other legal rights and remedies belonging to such parties under the Contract and/or law and the same shall be deemed to be cumulative and not alternative to such legal rights and remedies aforesaid. For the sake of brevity, both the Parties agree

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that this Pact will have precedence over the Tender/Contract documents with regard to any of the provisions covered under this Pact.

Article 18: Other Provisions:

This Pact is subject to Indian laws. The place of performance and jurisdiction is the Head Office/Head Quarters of the Division of the BUYER or as otherwise notified by the BUYER, who has floated the Tender.

18.1 Changes and supplements, if any, need to be necessarily made in writing and signed by the duly authorized representatives of the Bidder and the Buyer. It is clarified that there are no parallel/ Side agreements in this regard and that the present Agreement forms the full and complete agreement as regards the subject matter contained herein.

18.2 If the Contractor is a partnership or a consortium, this Pact must be signed by all the partners and consortium members. In case of a Company, the Pact must be signed by a representative duly authorized by Board resolution.

18.3 Should one or several provisions of this Pact turn out to be invalid, the remainder of this Pact remains valid. In this case, the parties will strive to come to an agreement to their original intentions.

18.4 Any dispute or difference arising between the parties with regard to the terms of this Agreement/Pact", any action taken by the BUYER in accordance with this Agreement/Pact or interpretation thereof shall not be subject to arbitration.

18.5 The Integrity pact shall be deemed to form a part of contract and parties shall be bound by its provision.

18.6 Issues like warranty/guarantee etc. should be outside the purview of Monitor.

BUYER	BIDDER
Name of the Officer Designation Odisha Grameen Bank	Name of the Officer Designation Bidder's Company Name
Witness 1:	Witness 1:
Witness 2:	Witness 2:

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ANNEXURE –K [CERTIFICATE FROM CLIENT]

We hereby certify that M/s. _____ was awarded contract for the supply of ATM/CRM Sites vide our Purchase Order Reference No. _____ dated _____ (copy of PO enclosed) with reference to our RFP Reference No. _____ dated _____.

We also certify that M/s. _____ has executed the contract so awarded to them complete in all respects as per terms and conditions of the above referred Purchase Order / RFP. The details of project execution under the above purchase order / RFP is as under:

Year in which The ATM/CRMs /CDs supplied in capex model.	Total Order Value.	Details of ATM site implemented and Maintained. (List out of the make and model of ATM/CRMs /CDs supplied)	Name and details of Contact person of the organization for reference.

Authorized Signatory

Name and Designation

Office Seal

Place:

Date:

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ANNEXURE- L [MANUFACTURERS' AUTHORISATION FORM]

(Bidders are requested to submit this form separately for Air conditioner, Timer, Stabiliser and Fire Extinguisher)

No.

Dated: / /2025

The General Manager
IT Department,
Odisha Grameen Bank, Head Office,
Gandamunda, Bhubaneswar, 751030

Dear Sir,

Sub: RFQ No:

Dated:

We who are established and reputable Manufacturers of Isolation Transformer/Timer/Servo Stabilizer/ACs/FE etc. having manufacturing facility at and do hereby authorize M/s. (Name and Address of Agent) to submit a bid, and sign the contract with you for the goods manufactured by us against the above RFQ.

We hereby extend our full onsite guarantee, onsite warranty and onsite AMC support as per Clauses of Contract for the goods and services offered for supply by the above firm against this RFQ.

Authorized Signatory

Name and Designation

Office Seal

Place:

Date:

Note: *This letter of authority should be on the letterhead of the manufacturer and should be signed by a person competent and having the power of attorney to bind the manufacturer. It should be included by the Bidder in its bid.*

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ANNEXURE – M [DETAILS OF SUPPORT INFRASTRUCTURE AVAILABLE WITH BIDDER]

However, Bidder's representative and local office at Bhubaneswar will be the contact point for the Bank. The Bidder is responsible for managing the activities of its personnel or the Personnel of its franchisees and will be accountable for both.

PLEASE REFER TO ELIGIBILITY CRITERIA:

S No:	Name of Regional Office Location	Contact details with names , address , contact Number, e-mail ID etc.	Specify whether direct service centers or exclusive franchisee service centers or authorized service centers	Number of Service Engineers attached
1.	Bhubaneswar			

We hereby certify that the details of direct service centers or exclusive franchisee service centers or authorized service centers mentioned above are of our own.

Authorized Signatory

Name and Designation

Office Seal

Place:

Date:

ANNEXURE-N [UNDERTAKING OF AUTHENTICITY FOR HARDWARE/SOFTWARE]

The General Manager,
IT Department,
Odisha Grameen Bank,
Head Office,
Gandamunda , Khandagiri
Bhubaneswar 751030

Ref: Your RFQ reference No: RFQ No:

Dated:

With reference to the Sites being supplied /quoted to you in response to the above RFQ, we hereby undertake that all the components / parts / assembly / hardware etc. used in the ATM/CRM site shall be original new components/parts/ assembly /software only, from respective OEMs of the products and that no refurbished / duplicate / second hand components / parts / assembly / software are being used or shall be used.

We hereby undertake to produce the certificate from our OEM supplier in support of above undertaking. It will be our responsibility to produce such letters from our OEM supplier's at the time of delivery & installation or within a reasonable time. In case of default and we are unable to comply with above at the time of delivery/installation, for the ATM sites already billed, we agree to return the money if any paid to us by you in this regard.

We also take full responsibility of both Parts & Service SLA as per the content even if there is any defect by our authorized Service Centre/ Reseller/SI etc.

Authorized Signatory

Name and Designation

Office Seal

Place:

Date:

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ANNEXURE-O [LOCATION DETAILS]

SI No	ATM ID	Link Branch Name	Branch Address	contact Person (Branch Manager)	Branch Manager Contact Number
1	0003KH01	Baghamari	AT/PO-BAGHAMARI, Dist-KHURDA-752061	Rashmi Ranjan Mohapatra	9777376091
2	0004NG01	Bahadajhola	AT/PO-BAHADAJHOLLA, Dist-NAYAGARH-752082	Abdul Aziz Khan	9776345097
3	0006KH01	Balakati	AT/PO-BALAKATI, KHURDA, Dist-KHURDA-752100	Biswajit Das	9692802901
4	0007PR01	Balanga	AT/PO-BALANGA, Dist-PURI - 752105	Manabhanjan Mishra	9861616314
5	0009PR01	Balipatna	AT/PO-BALIPATNA, KHURDA, Dist-KHURDA-752102	Bandana Nayak	9439615819
6	0015KH01	Banpur	AT/PO-BANAPUR, KHURDA, , Dist-KHURDA -752031	Rambabu Pamarthi	8247311522
7	0016KH01	Begunia	AT/PO-BEGUNIA, KHURDA, Dist-KHURDA-752062	Madhab Kandi	9438392255
8	0018NG01	Bhapur	AT/PO-BHAPUR, NAYAGARH, Dist-NAYAGARH-752063	Deepak Kumar Parida	8018935993
9	0021KH01	Bhusandapur	AT/PO-BHUSANDAPUR, Dist-KHURDA-752021	P Kamakshi Reddy	7377454511
10	0024PR01	Brahmagiri	AT/PO-BRAHMAGIRI, Dist-PURI-752011	Shashanka Shekhar Majhi	9438202704
11	0026PR01	Chandanpur	AT-CHANDANPUR, PO-CHANDANPUR, Dist-PURI-752012	Bijay Kumar Rout	7978229028
12	0027PR01	Charichhak	AT-CHARICHHAK, PO-BRAHMAKUNDI, Dist-PURI-752113	Pinky Sethy	9437455570
13	0032KH01	Dhauli	AT-PLOT NO.981, PO-SAMANTARAPUR, VIA-BBSR, Dist-KHURDA-751002	Siba Prakash Rath	9044708437
14	0038NG01	Gania	AT/PO-GANIA, Dist-NAYAGARH-752085	Chinmaya Kumar Dash	9861576107
15	0041NG01	Godipada	AT/PO-GODIPADA, Dist-NAYAGARH-752092	Rakesh Mohapatra	8280166454
16	0042NG01	Gopalpur	AT/PO-GOPALPUR, Dist-NAYAGARH-752025	Ramesh Chandra Swain	7504904143
17	0047PR01	Junei	AT/PO-JUNEI, VIA-KONARK, Dist-PURI-752111	Dharmapada Biswal	9937596279

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Sl No	ATM ID	Link Branch Name	Branch Address	contact Person (Branch Manager)	Branch Manager Contact Number
18	0053NG01	Khalisahi	AT/PO-KHALISAH, VIA-Dist-KHANDAPARA, NAYAGARH-752077	Gyani Prasad Swain	8144744374
19	0060PR01	Lataharan	AT/PO-LATAHARAN, Dist-PURI-752119	Jasoda Behera	9439704430
20	0062NG01	Madhyakhand a	AT/PO-MADHYAKHANDA, Dist-NAYAGARH-752093	Subrata Bhoi	9861632967
21	0063NG01	Mahipur	AT/PO-MAHIPUR, Dist-NAYAGARH-752094	M Parvetiswar Dora	7855029529
22	0065PR01	Mangalpur	AT/PO-MANGALPUR, VIA-PIPLI, Dist-PURI-752104	Sasmita Parida	9337589104
23	0070NG01	Nayagarh	AT/PO/DIST-NAYAGARH, Dist-NAYAGARH-752069	Sirsendu Kumar Dash	9438129619
24	0072PR01	Nimapara	AT/PO-NIMAPARA, Dist-PURI-752106	Sambit Kumar Pani	7205277790
25	0073KH01	Nirakarpur	AT/PO-NIRAKARPUR, Dist-KHURDA-752019	Harapriya Nanda	8895176735
26	0074NG01	Nuagaon	AT/PO-NUAGAON, Dist-NAYAGARH-752083	Dipak Kumar Sahoo	9853823838
27	0085PR01	Puri	AT-GRAND ROAD, Dist-PURI - 752001	Birendra Kumar Das	8249998776
28	0090PR01	Sakhigopal	AT/PO-SAKHIGOPAL, Dist-PURI-752014	Priya Ranjan Rath	8594826591
29	0092NG01	Sarankul	AT/PO-SARANKUL, Dist-NAYAGARH-752080	Prakash Chandra Behera	9658177712
30	0107PR01	Kakatpur	AT/PO-KAKATPUR, Dist-PURI-752118	Bhaskar Jena	7735024054
31	0110PR01	Swargadwara	AT-Swargadwara,PO/DIST-PURI DIST- PURI	Smrutidip Ray	9040536641
32	0111KH01	Irc Village	AT-PLOT NO.2093 (P) N-6, JAYADEV VIHAR, BBSR, Dist-KHURDA-751015	Sushree Swagatika	9439858369
33	0114NG01	Itamati	AT/PO-ITAMATI, Dist-NAYAGARH-752068	Ghasiram Marandi	9438482332
34	0115KH01	Balugaon	AT-CHILIKA ROAD, P/O-BALUGAON, Dist-KHURDA-752030	Amit Kumar Mishra	7978783270
35	0116NG01	Kantilo	AT/PO-KANTILO, Dist-NAYAGARH-752078	Hrudaya Ranjan Sethy	8908202848

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SI No	ATM ID	Link Branch Name	Branch Address	contact Person (Branch Manager)	Branch Manager Contact Number
36	0117NG01	Odagaon	AT/PO-ODAGAON, Dist-NAYAGARH-752081	Siddhartha Dakua	8249219461
37	0119KH01	Jatni	AT-NANGALIA COMPLEX, MAIN ROAD, JATNI, Dist-KHURDA -752050	Soumya Ranjan Swain	9937734788
38	0120KH01	Kalpana Square	BMC OFFICE COMPLEX, PO-BBSR, VIA-KALPANA SQUARE, Dist-KHURDA-751001	Kuldeep Barik	9556231340
39	0121KH01	Kharavel Nagar	T.E & S.C.E.R.T OFFICE COMPLEX, PO-UNIT-IV, BEHIND RABINDRA MANDAP, Dist-KHURDA-751001	Sanghamitra Panda	7978196856
40	0123PR01	Shree Vihar	AT-CHAKRATIRTHA ROAD, P.O.-PURI - II, Dist-PURI-752002	Ambarish Karna	8327717795
41	0125NG01	Sanapalla	NEAR NEW BUS STAND KHURDA, Dist-KHURDA-752056	Pritisudha Pattanaik	8895277285
42	0126KH01	Baramunda	RUCHIKA MARKET, BARAMUNDA, BHUBANESWAR, Dist-KHURDA-751003	Smit Pragyan Bishoyi	7205426599
43	0133NG01	Dasapalla	AT/PO- DASAPALLA, Dist-NAYAGARH-752084	Jyoti Ranjan Pradhan	9090339960
44	0134KH01	Gandamunda	AT - GANDAMUNDA, PO-KHANDAGIRI, Dist-KHURDA-751030	Jagajeeban Sahoo	7750003802
45	0141PR01	Haripur	AT/PO- HARIPUR VIA PIPLI, Dist-PURI-752104	Biranchi Kumar Sahoo	9938193653
46	0501DH01	Dhenkanal	AT/PO/DIST- DHENKANAL, Dist-DHENKANAL-759001	Arjun Kumar Singh	9438378602
47	0503DH01	Pingua	AT/PO-PINGUA, VIA-GANDIAPATNA, Dist-DHENKANAL-759019	Manoj Kumar Mahanta	8249675426
48	0504DH01	Shankarpur	AT/PO-SHANKARPUR, Dist-DHENKANAL-759013	Ashis Ranjan Pradhan	8280196496
49	0512AN01	Madhapur	AT/PO-MADHAPUR, VIA-ATHAMALIK, Dist-ANGUL-759125	Sudipta Roul	9777252355

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SI No	ATM ID	Link Branch Name	Branch Address	contact Person (Branch Manager)	Branch Manager Contact Number
50	0516AN01	Tubey	AT/PO-TUBEY, Dist-ANGUL-759122	Anshuman Singh	7007649430
51	0520AN01	Pabitr Nagar	AT/PO-PARABIL, VIA-TALCHER, Dist-ANGUL-759100	Susil Sahoo	9348091644
52	0526DH01	Muktaposi	AT/PO-MUKTAPOSI, VIA-PARJANG, Dist-DHENKANAL-759120	Subhralina Pati	7327065034
53	0539AN01	Angul	AT/PO/DIST-ANGUL, Dist-ANGUL-759122	Lokapriya Shakti Ranjan Sahoo	8249660515
54	0545DH01	Bhuban	AT/PO-BHUBAN, Dist-DHENKANAL-759017	Girish Chandra Patra	9861621364
55	0546DH01	Kamakhyia Nagar	AT/PO-KAMAKHYANAGAR, Dist-DHENKANAL -759018	Ranjan Kumar Mohanty	8114657878
56	0547DH01	Hindol	AT/PO-HINDOL, Dist-DHENKANAL-759022	Rakesh Kumar Majhi	9178977724
57	0548AN01	Bajrakote	AT/PO-BAJRAKOTA, VIA-RENGALI DAM SITE, Dist-ANGUL-759105	Bimal Kuldeep Xess	9776010851
58	0549AN01	Talcher	SHREE LOKANATH MARKET, HATATOTA ROAD, PO-TALCHER, Dist-ANGUL-759100	Abinash Roul	8018144922
59	0550AN01	Langijoda	AT-SOUBHAGYA NAGAR, NEAR TALABEDA CHHAKA PO-KANDHAL, Via-TALCHER, DIST- ANUGUL,Pin-759100	Sushanta Mandal	9583694482
60	1001MJ01	Baripada	AT/PO-BARIPADA, Dist-MAYURBHANJ-757001	Samanta Singhar Mohanta	9668692704
61	1001MJ02	Baripada 2	AT/PO-BARIPADA, Dist-MAYURBHANJ-757001	Samanta Singhar Mohanta	9668692704
62	1002MJ01	Dukura	AT/PO-DUKURA,, Dist-MAYURBHANJ-757075	Bisheswar Behera	7008938266
63	1003MJ01	Saraskana	AT/PO-SARASKANA,, Dist-MAYURBHANJ-757051	Uttam Kumar Panda	9439265665
64	1008MJ01	Tato	AT/PO-TATO, Dist-MAYURBHANJ-757036	Alok Kumar Das	7978964413
65	1009MJ01	Amarda	AT/PO-AMARDA, Dist-MAYURBHANJ-757055	Pooja Swarnakar	9556217988

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SI No	ATM ID	Link Branch Name	Branch Address	contact Person (Branch Manager)	Branch Manager Contact Number
66	1010MJ01	Manatri	AT/PO-MANATRI, Dist- MAYURBHANJ-757017	Deepak	9729862949
67	1015MJ01	Talia	AT-TALIA, PO-NUDADIHA, VIA-UDALA, BLOCK KAPTIPADA, Dist- MAYURBHANJ-757077	Alok Kumar Jena	9090064464
68	1016MJ01	Sankerko	AT/PO-SANKERKO, Dist- MAYURBHANJ -757024	Tapas Kumar Singh	7978544750
69	1023MJ01	Sarat	AT/PO-SARAT, VIA- KAPTIPADA, Dist- MAYURBHANJ-757040	Debendranath Singh	9437829937
70	1027MJ01	Manida	AT/PO-MANIDA, VIA- MARODA, BLOCK- RASGOVINDPUR , Dist- MAYURBHANJ-757020	Sanjay Kumar Pradhan	9040766755
71	1028MJ01	Rajaloka	AT/PO-RAJALOKA, VIA- JHARPOKHRIA, Dist- MAYURBHANJ-757086	Abhisek Saha	7008671424
72	1032MJ01	kainsari	AT/PO-UDALA, BLOCK UDALA , Dist-MAYURBHANJ-757041	Samir Kumar Singh	9861860284
73	1032MJ01	Udala	AT/PO-UDALA, BLOCK UDALA , Dist-MAYURBHANJ-757041	Jyostnarani Panda	7008173247
74	1056MJ01	Jashipur	AT/PO-JASHIPUR, Dist- MAYURBHANJ-757034	Lipsa Mahapatra	8917687721
75	1057MJ01	Karanjia	AT-KARANJIA NAC SQUARE, WARD NO-5, PO-KARANJIA, Dist-MAYURBHANJ-757037	Nandita Mohanta	9777902078
76	1058MJ01	Rairangpur	AT/PO-RAIRANGPUR, Dist- MAYURBHANJ-757043	Raja Abhishek Pradhan	9439898470
77	1059MJ01	Betnoti	AT/PO-BETNOTI, Dist- MAYURBHANJ-757025	Sanatan Barik	7008664682
78	1062MJ01	Anlakuda	AT/PO-ANLAKUDA, SURYAPADA ROAD VIA- DEULI, Dist-MAYURBHANJ - 757021	Karna Kamal	9583110658
79	1068MJ01	Raruan	AT/PO-RARUAN, BLOCK- RARUAN , Dist- MAYURBHANJ-757035	Bharati Prasad	7008975132

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SI No	ATM ID	Link Branch Name	Branch Address	contact Person (Branch Manager)	Branch Manager Contact Number
80	1072MJ01	Baisinga	AT/PO- BAISINGA, Dist-MAYURBHANJ-757046	Pratyush Kumar Hui	7978284342
81	1073MJ01	Khunta	AT/PO- KHUNTA, Dist-MAYURBHANJ-757019	Swati Sucharita Pathi	9337624103
82	1075MJ01	Bangiriposi	AT/PO- BANGIRIPOS, Dist-MAYURBHANJ-757032	Tapas Kumar Das	9583410470
83	1076MJ01	Thakurmunda	AT/PO- THAKURMUNDA, Dist-MAYURBHANJ-757038	Diptiranjana Sahoo	9776022395
84	2001KN01	Keonjhar	AT/PO-KEONJHARGARH, Dist-KEONJHAR-758001	Jadumani Mohanty	7894966471
85	2002KN01	Soso	AT/PO- SOSO,VIA-KANPUR, Dist-KEONJHAR-758078	Nikhilesh Chandra Rout	8984694286
86	2003KN01	Banspal	AT/PO: BANSPAL, VIA: SUAKATI, Dist-KEONJHAR-758072	Debasis Purohit	7978761097
87	2005KN01	Pipilia	AT/PO: PIPILIA, VIA: DHENKIKOTE, BLOCK-GHATGAON, Dist-KEONJHAR-758029	Ashis Behera	8342069870
88	2008KN01	Deogaon	AT: DEOGAON, PO:KUSHALESWAR, Dist-KEONJHAR-758002	Manas Ranjan Panda	9776312862
89	2009KN01	Dhahakotha	AT/PO-DHOKOTHA, Dist-KEONJHAR-758015	Susanta Kumar Majhi	8280287682
90	2016KN01	Salapada	AT/PO-SALAPADA, Dist-KEONJHAR-758020	Shobha Chandra Meher	7978277840
91	2023KN01	Bhanda	AT/PO-BHANDA, VIA-CHAMPUA, Dist-KEONJHAR-758044	Bholeswar Meher	9777834415
92	2038KN01	Champua	AT/PO: CHAMPUA, MAIN MARKET, Dist-KEONJHAR-758041	Manoranjan Bhoi	9438285225
93	4002CT01	Kandarpur	AT/POST-KANDARPUR, Dist-CUTTACK-754100	Smruti Tripathy	7021776198
94	4003JP01	Kuakhia	AT-KUAKHIA, POST-RASULPUR, VIA-KABIRPUR, Dist-JAIPUR-755009	Prabhanjan Rout	9861576898
95	4005JP01	Dasarathpur	AT/POST/VIA-DASARATHPUR, Dist-JAIPUR-755006	Prasantananda Behera	9861430220

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SI No	ATM ID	Link Branch Name	Branch Address	contact Person (Branch Manager)	Branch Manager Contact Number
96	4007JP01	Chhatia	AT/POST/VIA-CHHATIA, Dist-JAJPUR-754023	Sudhira Kumar Das	9853253176
97	4008JP01	Ramchandrapur	AT/PO-RAMACHANDRAPUR, Dist-JAJPUR-755032	Thabira Kumar Nayak	9438638603
98	4011CT01	Phulnakhara	AT/POST-PHULNAKHARA, Dist-CUTTACK-754001	Jogamaya Maharana	7008369544
99	4012CT01	Bahugram	AT/POST-BAHUGRAM, Dist-CUTTACK-754200	Archana Biswal	9348224300
100	4013KD01	Patkura	AT/POST/VIA-PATKURA DIST-KENDRAPADA	Ranjan Behura	9692930925
101	4014CT01	Tangi	AT/POST/VIA-KOTSAHI, Dist-CUTTACK-754022	Susmita Mohapatra	8895204025
102	4017JG01	Kanakpur	AT/POST/VIA-KANAKPUR, Dist-JAGATSINGHPUR-754136	Smrutirekha Puan	9337634705
103	4019JP01	Brahmabarada	AT/POST-BRAHAMABARADA, VIA-KABIRPUR, Dist-JAJPUR-755005	Madhusmita Samal	8658433707
104	4021JP01	Korei	AT/POST-KOREI, Dist-JAJPUR-755022	Madhusmita Das	7077548775
105	4022CT01	Kalapathar	AT/POST/VIA-KALAPATHAR, Dist-CUTTACK-754009	Bikash Chandra Swain	9090609775
106	4023KD01	Indupur	AT/POST/VIA-INDUPUR, Dist-KENDRAPADA-754214	Chittaranjan Muduli	7873811024
107	4026JG01	Rahama	AT/POST-RAHAMA, VIA-TIRTOL, Dist-JAGATSINGHPUR-754140	Biswaketan Patnaik	9439861134
108	4037CT01	Gurudijhatia	AT/POST-GURUDIJHATIA, Dist-CUTTACK-754028	Chiranjeet Acharya	8594829271
109	4038CT01	Bentakur	AT/POST-BENTKAR, Dist-CUTTACK-754112	Ritushree Priyadarshini Behera	9776268232
110	4039JP01	Sukinda	AT/POST-SUKINDA, VIA-JAJPUR ROAD, Dist-JAJPUR-755018	Prabhat Ranjan Sahu	7205047190
111	4040CT01	Kanpur	AT/POST/VIA-KANPUR, Dist-CUTTACK-754037	Pradeep Kumar Biswal	9776031625
112	4041JP01	Biraja Temple	AT-BIRAJA HAT, POST-DEVIDWAR, Dist-JAJPUR-755007	Abhisek Nayak	7377783032

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SI No	ATM ID	Link Branch Name	Branch Address	contact Person (Branch Manager)	Branch Manager Contact Number
113	4042KD01	Olavara	AT/POST-OLAVAR, Dist-KENDRAPADA-754227	Sunil Kumar Das	7894397975
114	4045JP01	Baitarani Road	AT/POST-BARUNDAI, Dist-JAIPUR-755025	Santwana Pradhan	9861584783
115	4046KD01	Chandol	AT/POST-CHANDOL, Dist-KENDRAPADA-754208	Sudhansu Sekhar Gochhayat	9938059876
116	4056CT01	Maniabandha	AT/POST-MANIABANDHA, Dist-CUTTACK-754034	Ujwal Kumar Patnaik	9853877736
117	4058JP01	Uttarkul	AT-PRITIPUR BAZAR, POST-UTTARKUL, VIA-PRITIPUR, Dist-JAIPUR-755013	Rudra Prasad Swain	9776927676
118	4061CT01	Kakhadi	AT/POST-KAKHADI, VIA-CHASAPADA, Dist-CUTTACK-754027	Subhadra Sethi	8908731991
119	4062JG01	Jaipur	AT/POST-JAIPUR, VIA-TARAPUR, Dist-JAGATSINGHPUR-754133	Santosh Sahoo	7787971583
120	4069CT01	safa	AT/POST-SAFA, VIA-KOTSAHI, Dist-CUTTACK-754022	Pradosh Kumar Mohapatra	9439192701
121	4077KD01	Tinimuhani	AT/POST-TINIMUHANI, VIA/DIST-KENDRAPADA, Dist-KENDRAPADA-754211	Rakesh Kumar Dash	8018331442
122	4081CT01	Katikata	AT/POST/VIA-ASURESWAR, DIST-CUTTACK, Dist-CUTTACK-754209	Narendra Kumar Sahu	8270146117
123	4084CT01	Ranapur	AT-RANAPUR, POST/VIA-BANKI, DIST-CUTTACK, Dist-CUTTACK-753008	Debasis Rout	9583420374
124	4092CT01	Harianta	AT/POST-GABABASTA, VIA-PHULNAKHARA, DIST-CUTTACK, Dist-CUTTACK-754001	Lipsa Das	7978425929
125	4104JG01	Panchupalli	AT/POST-PANCHAPALLI, VIA-BORIKINA, Dist-JAGATSINGHPUR-754110	Balakrishna Mahapatra	9583807282
126	4110CT01	Balijhari	AT/POST-BALIJHARI, VIA-KANPUR, DIST-CUTTACK, Dist-CUTTACK-754037	Sashikanta Samantray	9776498304

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SI No	ATM ID	Link Branch Name	Branch Address	contact Person (Branch Manager)	Branch Manager Contact Number
127	4111CT01	Baideswar	AT/POST-BAIDESWAR, VIA-KALAPATHAR,DIST-CUTTACK, Dist-CUTTACK-754017	Santosh Kumar Das	7377395518
128	4115JG01	Tarapur	AT/POST-TARAPUR, Dist-JAGATSINGHPUR-754133	Tapan Kumar Sethi	7008799719
129	4118JG01	Jagannathpur (C)	AT-JAGANNATHPUR, POST-TIRAN, DIST-JAGATSINGHPUR, Dist-JAGATSINGHPUR-754138	Janmejaya Malla	9938725827
130	4122JG01	Jagatsinghpur	AT-JAGATSINGHPUR BADA BAZAR, PO-JAGATSINGHPUR, Dist-JAGATSINGHPUR-754103	Tusarkanta Sahu	7008290459
131	4126BS01	Khantapada	AT/PO-KHANTAPADA, Dist-BALASORE-756043	Shadab Khan	8984159740
132	4132BK01	Betada	AT/PO-BETADA, Dist-BHADRAK-756168	Barsha Priya Darshini Behera	8658630160
133	4138BS01	Mitrapur	AT/PO-MITRAPUR, DIST: BALASORE, Dist-BALASORE - 756020	Debasis Behera	8658489949
134	4141BS01	Bori	AT/PO-BORI, VIA-SIMULIA, Dist-BALASORE-756126	Ranjit Kumar Sial	8457023520
135	4142BS01	Anko	AT-ANKO, PO-RUPSA, Dist-BALASORE -756028	Onkar Sinha	8984234980
136	4143BK01	Mandari	AT/PO-BASUDEVPUR, DIST: BHADRAK, Dist-BHADRAK - 756125	Tapas Kumar Mohapatra	9987167695
137	4145BS01	Purusottompu r	AT-PURUSOTTAMPUR, PO-BALIKHAND, Dist-BALASORE-756166	Biswajit Mohapatra	9556902625
138	4158BS01	Gandibeda	AT/PO-GANDIBED, VIA-TUDIAGADIA, Dist-BALASORE-756047	Soumyashree Nayak	7381563521
139	4166BS01	K.Gopinath	AT/PO-KHIRACHORA, VIA-REMUNA, Dist-BALASORE-756018	Kakali Dash	9778932974
140	4168BS01	Khaparapada	AT-KHAPARAPADA, PO-SRIRAMPUR,VIA-SINGLA, Dist-BALASORE-756023	Rakesh Kumar Sahoo	8093540737

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SI No	ATM ID	Link Branch Name	Branch Address	contact Person (Branch Manager)	Branch Manager Contact Number
141	4175BK01	Jagannathpur B	AT-JAGANNATHPUR, Dist-BHADRAK-756100	Swayam Prakash Mishra	9439646896
142	4195CT01	Salipur	AT/PO- SALIPUR, DIST-CUTTACK, Dist-CUTTACK-754202	Rajendra Kumar Basantaray	7504662808
143	4196BK01	Bhandaripokhari	AT/PO-BHANDARIPOKHARI, DIST- BHADRAK, Dist-BHADRAK-756120	Ruchira Sahu	9861638519
144	4197BS01	Soro	AT/PO- SORO, DIST-BALASORE, Dist-BALASORE-756045	Sagarika Dash	8342840093
145	4198BS01	Port Road	AT- PORT ROAD,Po-Motiganj, BALASORE, DIST- BALASORE, Dist-BALASORE-756003	Rakesh Kumar Swain	8018823023
146	4203CT01	Athagarh	AT/PO- ATHAGARH, DIST-CUTTACK, Dist-CUTTACK-754029	Biswajita Das	9861336095
147	4207BS01	Remuna	AT/PO-REMUNA, Dist-BALASORE-756019	Rajaram Sha	9437766111
148	4211CT01	Nischintakoili	AT/PO- NISCINTAKOILI, DIST-CUTTACK, Dist-CUTTACK-754207	Shyamli Halder	7978857787
149	4218BS01	Markona	AT/PO- MARKONA, DIST-BALASORE, Dist-BALASORE-756126	Abinash Sarangi	8895442922
150	4219JP01	Balichandrapur	AT/PO-BALICHNDRAPUR, Dist-JAIPUR-754205	Subhrata Barad	9348091312

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ANNEXURE-P [FORMAT FOR COMMERCIAL BID]

1. Name of Bidder :
 2. Address of Corporate Office :

Sl No	Item	Description	Rate
1	ACP - Panelling, Partition, Shutter boxing	Fixing and Panelling with 3mm ACP sheet(approved colour) with Aluminium Tube(1.5x1.5) Rate per Sq. ft. (Alubond,Eurobond,Fujibond,Alcobond or equivalent ISO certified or approved brands)	
		Partitioning with 3mm ACP sheet(approved colour) with Aluminium Tube(1.5x1.5)	
		Flush Door with 3mm ACP sheet with L- drop lock and handle on the inside Rate per Sq. ft.	
		Fixing of Shutter Box with 3mm ACP sheet with Aluminium Tube(1.5x1) Rate per sq. ft. (Alubond,Eurobond,Fujibond,Alcobond or equivalent ISO certified or approved brands)	
		Door L- drop lock kiit Rate per Qty	
		IS 303 Ply(for inside work) Rate per sqft	
		IS 710 Grade(For external work) Rate per sqft	
2	Paint	Providing and Fixing Enamel paint Rate per Lt	
		Providing and Fixing plastic paint Rate (Asian / Nerolac / ICI / JNN)per Lt	
3	False Ceiling	Armstrong Type 2'x2' mineral fiber tiles false ceiling rate per Sq. Ft.	
4	Gypsum panelling/ Calcium Silicate Board and partitioning	Fixing 12 mm thick Gypsum sheet/ Calcium Silicate Board on one side with GI frame Section rate per Sq. Ft.	
		Partitioning with 12 mm thick Gypsum sheet/ Calcium Silicate Board on one side with GI frame Section rate per Sq. Ft.	
4	Main door - with anti-shatter film	Poly-carbonated door laminated with clear anti shatter film(85mm x 45mm)with bank logo Rate per Sq. ft.	
		Door floor spring(Godrej/Hemko/ISI approved make) with minimum 2 years warranty	
		D type Glass door handle	
		12mm Glass door(if Poly carbonate is not available) Rate per Sq. ft.	
5	External fixed glass glazing	Full height 12 mm thick Modifloat glass (Preferable Modiguard/ Asahi/Saint Gobain.) Rate per Sq. ft.	
6	Lighting	LED Moon lighting Fixture (2 x 2) Min 30W (Philips, Havells, Crompton make) per one Quantity	
		LED Downlights 18 W (Philips, Havells, Crompton make) per one Quantity	
		Back room tube light (per one Quantity)	
		LED Lighting Fixture (2'x2') Panel per one Quantity	
		LED Light 30W per one Quantity	
		LED light 18W per one Quantity	
7		one ABC modular type Fire Extinguisher-Handheld 2 kg portable Co2	

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Sl No	Item	Description	Rate
	Fire Extinguishers and Fire Detection system	installation of Smoke Detection System with hoote	
8	Earthing station	2 Mtr , 50 mm dia GI chemical earthing funnel & Lightning arrestor	
9	Electricals with UPS cabling	Supply & fixing of Electrical Modular Distribution (600*665*100) box with Electrical wiring specification(Min.):- 4P ELCB 63A 300 MA (1No),1P MCBs 16-20A(7Nos.),2P MCB 32A(2nos),3P 63A MCB(1nos),5/15 A 6 pin socket with 16 A switch(8nos for ups,2nos for Raw power),6 A modular switch for light, Digital Timer(2Nos for A.C & Signage),3way connector(5 no's),Power point (12 nos.),20-30 A industrial plug & socket(4 no's) etc.	
		supply & fixing of 4 pole ELCB 300 MA per one Quantity	
		supply & fixing of 3P 63A MCB per one Quantity	
		supply & fixing of 2P 32A MCB per one Quantity	
		supply & fixing of 1P 16-20A MCB per one Quantity	
		supply & fixing of 5/15 A 6 pin socket per one Quantity	
		supply & fixing of 16 A switch per one Quantity	
		supply & fixing of 6A Single switch per one Quantity	
		Electrical wire(Anchor, Crabtree Havells, Finolex, Polypast, Polycab make) 2.5sq mm/1.5sq mm copper per mt.	
		supply & fixing of 20-30 A industrial plug & socket	
		Digital Timer for SIGNAGE Light	
		Repairing & Fixing of Electrical Distribution box	
		De installation and Installation of DB Box and other Electrical Fixture from exiting ATM/CRM Site to New Proposed Site	
		Any other item(Details may be provided by the bidder)	
10	Stabilizer	2 KVA Servo Controlled Voltage Stabilizer (90V - 280V) ISI make/ISO certified company per one Quantity	
		Stabilizer repair	
11	Air Conditioning	Installation of 1.0 Ton Split inverter A/Cs(5 Star)With Copper, drain pipe length up to 5 mt. & Caging/stand for Outer Units (10yr Warranty on Compressor)(Carrier/ Hitachi/ Voltas. preferable) per one Quantity	
		Copper pipe set (insulation, wire & drainpipe)	
		Extra AC copper piping (More than 5mtr)	
		Extra AC drain piping (More than 5mtr)	
		Extra AC Power Cable (More than 5mtr)	
		3 KVA voltage stabilizer of ISI mark for A.C	
		Digital Timer for A.C	
		Providing and Installing of A.C Floor/Wall Stand	
		Gas Refilling Charges	
		AC Servicing including deep cleaning	

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Sl No	Item	Description	Rate
		Replacement Compressor (1 Ton) (1 Pc)	
		Cooling Coil / Condenser Coil repair	
		Flair nut replaced (1 Pc)	
		Service valve replaced (1 Pc)	
		Swing blade replaced (1 Pc)	
		AC fan blade (1 Pc)	
		Remote Controller per one Quantity	
		Water Leakage Repaired- Split AC	
		Noise issue repair	
		Stabilizer repair	
		Uninstall of A.C indoor units and outdoor condenser units.	
		Reinstallation Outdoor unit	
		Reinstallation Indoor unit	
12	Signage	New set of Glow Signage Board(along with with wiring & Tubelight)per Sq ft.	
		New set of Lollypop Board(along with wiring) with stand per Sq ft.	
		Sign Cabinet(MS Box from 25mm x 25mm) 1.5 mm thick Aluminum sheet powder	
		Timer for Glow Signage Board(When sign board/lollypop only requires the timer)	
		Signage Wiring(fixing of 3 x 4 mm & copper flexible wire)	
		Signage Wiring(fixing of 3 x 4 mm & copper flexible wire)	
		Led Tube Light with 3 years warranty per qty	
		Fascia of Signage (Rate per Sq Ft)	
		Fascia of Lollypop Signage (Rate per Sq Ft)	
13	Branding	ATM machine Wrapping(3 side-Vinyl Branding)	
		Full Wall Branding (-3-) Sides Vinyl Branding	
		Fixed Glass and Glass Door (One Way Vision Vinyl) Branding Rate per Sqft	
		Signage Flex/ Vinyl(as per Bank's guidelines) Rate per Sqft	
		Wall Hung Poster frames clear acrylic (2 sheets of 914mm x 610mm)poster to be sand witched in between	
		Bank logo Poster on back of Machines wall or shutter	
14	Visual Merchandising	customized branded Information Panel/Notice Board	
		Customized Machines guide with digital printing and wall mounted on studs.	
		Cheque deposit box	
		Writing ledge	
15	De-grouting of ATM machine	De-grouting and grouting of ATM CD machine(in case of Shifting/Relocation)	
16	Removal of CCTV	Removal and reinstallation of all CCTV camera, DVR, NVR etc. system (in case of shifting)	

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Sl No	Item	Description	Rate
17	Transportation	Transportation of all TIS item including ATM CD, DB Box along with all Electrical fixtures, A/C, CCTV etc. (Price per K.M in case of shifting)	
18	Other	Any other item which are not included in the above, however require for completion of the project may be included(Details may be provided by the bidder)	

Buyback of Old Assets

Sl No	Buyback Items	Rate
<u>1</u>	<u>Old TIS items</u>	-
<u>2</u>	<u>Old AC</u>	-
<u>3</u>	<u>Old Stabilizer</u>	-
<u>4</u>	<u>Old Fire Extinguisher</u>	-
<u>5</u>	<u>old Signage board</u>	-
<u>6</u>	<u>old Lollypop board</u>	-

In addition to above, the following points to be ensure during the construction/TIS of the ATM site:-

- The site construction shall be considered to be completed only after obtaining certificate from the Branch official.
- Any deviation from the above specification is subjected to the prior approval of the Bank.
- Bidder has to ensure all the Items supplied during the Site construction are new.
- Recycled materials to be used in interiors, wherever available
- Five star rated electrical fixtures to be provided for achieving higher energy efficiency.

NOTE:

1. L1 will be determined based on the total price quoted by any of the technically short-listed bidder, whose commercial bid is opened.
2. Entering into Rate Contract with the successful bidder shall be strictly as per terms and conditions defined in RFQ.

We confirm that we agree to all the terms and conditions mentioned in this RFQ # OGB/RFQ/ITD/ 001/2025-26 dated 25-04-2025 REQUEST FOR PROPOSAL (RFQ) FOR RATE CONTRACT FOR REPAIR/RENOVATION/SHIFTING OF 100 ATM SITES OF ODISHA GRAMEEN BANK.

Authorized Signatory

Name and Designation

Office Seal

Place:

Date: